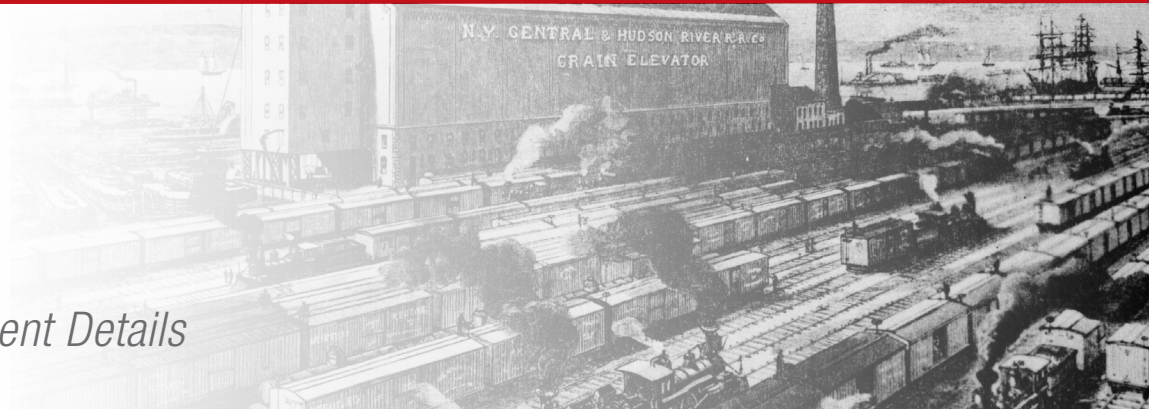# Supply Chain Management

Benchmarks, KPI Definitions & Measurement Details

ABRIDGED SAMPLE

Looking for customized research data? Contact us - we're ready to help.
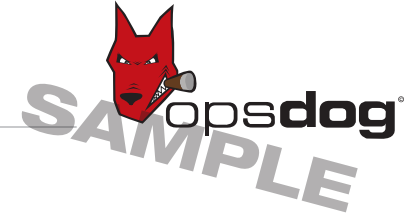Call: 844-650-2888
Email: info@opsdog.com

ClientCo

opsdog

Table of Contents

Customized Report: Supply Chain Management

OpsDog, Inc.

1502 Augusta Dr., Suite 200

Houston, TX 77057

Tel: 844-650-2888

Report Details & Methodology

Customized Report: Supply Chain Management
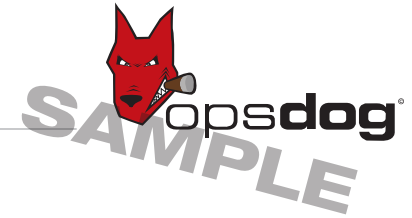
More than **1,800 KPI values** (i.e., data points) were analyzed to produce benchmarks for the **40 KPIs** included in this report.[1]

Data Range: 2012-2017

Region(s) Included: United States, Canada, Europe

Industries Included: Automotive Manufacturing, Food & Beverage Manufacturing, Diversified Retailers, Industrial Products & Appliances, Consumer Packaged Goods Operations, Pharmaceuticals

The benchmarks included in this report were found to be comparable across companies of varying sizes (i.e., number of employees, total revenue) and industry segments. Benchmarks with notable differences across industries include industry average call-outs.

Methodology: Data Collection & Validation

1. Gather

OpsDog's analysis team aggregates data collected through traditional consulting engagements and targeted research.

2. Refine

Aggregated data is standardized, categorized and run through multiple validation checkpoints prior to being stored in our database

3. Package

We analyze and compile comparable data, then package our findings in the form of benchmarking reports and data sets.

Looking for customized research and analysis? Contact our research team. P: 844.650.2888 E. info@opsdog.com

Note:
[1] *The sample size of the observed data varies for each KPI.*

Supply Chain

Supply Chain – – – – – – – – – – – – – – – – – – –

— Procurement

— Production

— Materials Management

— Sales & Operations Planning

— Order Management

— Distribution

— Master Data Management

Supply Chain Operations refers to the groups, functions and processes involved in efficiently moving products from production facilities to end users and consumers. Effective supply chain management can be essential in providing a company with a competitive advantage, especially in markets where there is high competition and/or low consumer switching costs.
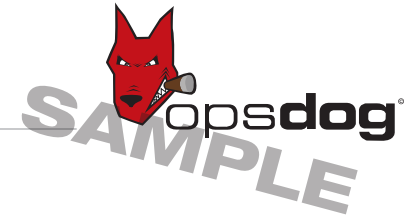
What is Lost Time Case Rate (LTC)?

The number of Lost Time Cases recorded multiplied by 200,000, then divided by the total number of employee labor hours worked over a certain period of time.

Why should this KPI be measured?

Lost Time Case Rate (LTC) is an indicator of the diligence with which the company implements worker safety controls and procedures. High values for this KPI may be indicative of inadequate safety handling programs.

How is this KPI calculated?

Two values are used to calculate this KPI: (1) number of OSHA Lost Time Cases that occur in a year (200,000) and (2) the total number of employees.

Lost Time Case Rate (LTC)

Benchmarks & Characteristics of High Performers

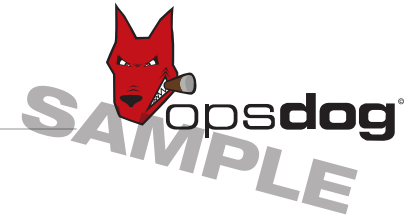## Lost Time Case Rate (LTC)

*(Number of Lost Time Cases * 200,000 / Total Employee Hours Worked in a Year)*
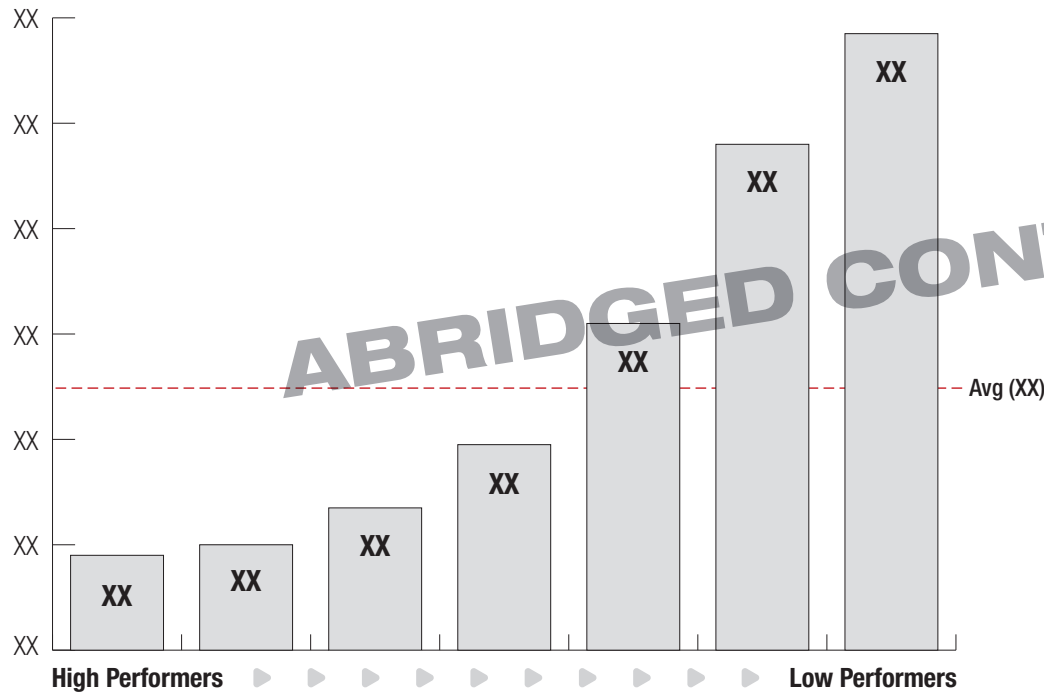
ABRIDGED CONTENT

XX — XX — XX — XX — XX — XX — XX — XX — XX

Avg (XX)

High Performers ▶ ▶ ▶ ▶ ▶ ▶ ▶ ▶ ▶ ▶ Low Performers

Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

What is Supply Chain Expense as a Percentage of Total Revenue?

The expense incurred through all supply chain processes and procedures (i.e., all costs related to distribution, logistics, procurement, materials management, etc.) divided by the total revenue generated by the company over the same period of time, as a percentage.

Why should this KPI be measured?

Supply Chain Expense as a Percentage of Total Revenue measures the expense incurred through all supply chain processes and procedures (i.e., all costs related to distribution, logistics, procurement, materials
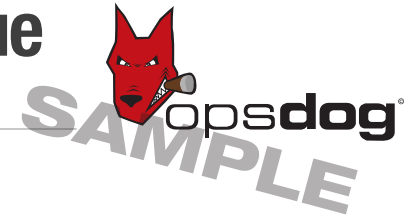
How is this KPI calculated?

Two values are used to calculate this KPI: (1) the expense incurred through all supply chain processes and procedures, and (2) the total
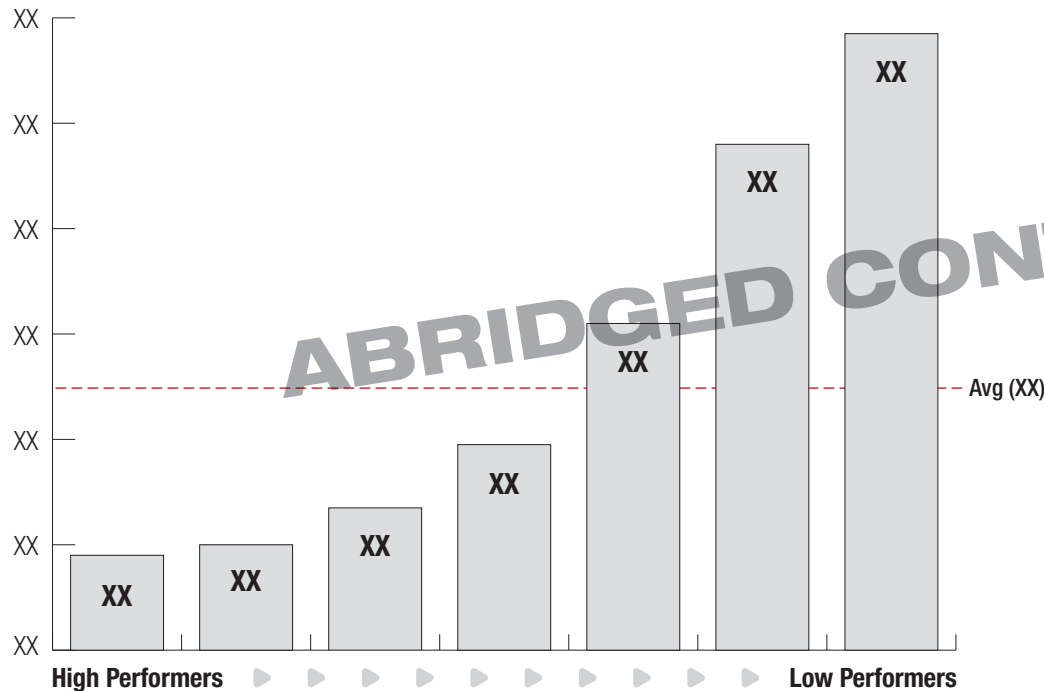
ABRIDGED CONTENT

Supply Chain Expense as a Percentage of Total Revenue

Benchmarks & Characteristics of High Performers

Supply Chain Expense as a Percentage of Total Revenue

*(Supply Chain Expense Incurred / Total Company-Wide Revenue Generated) * 100*

ABRIDGED CONTENT

Avg (XX)

High Performers ▶ ▶ ▶ ▶ ▶ ▶ ▶ ▶ ▶ ▶ Low Performers

Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer
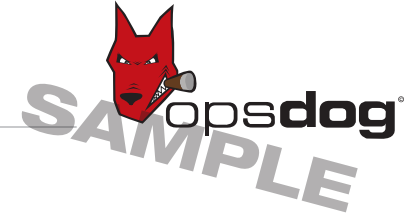
Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

What is Total Recordable Incident Rate (TRIR)?

The number of Occupational Safety and Health Administration (OSHA) recordable Injury and Illness cases recorded multiplied by 200,000, then divided by the total number of employee labor hours worked.

Why should this KPI be measured?

Total Recordable Incident Rate (TRIR) is an indicator of the diligence with which the company implements worker safety controls and procedures. High values for this KPI may be indicative of inadequate safety training
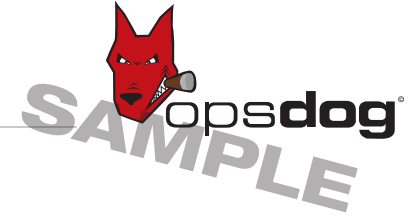
How is this KPI calculated?

Two values are used to calculate this KPI: (1) number of OSHA recordable Injury and Illness cases that exceed times 200,000, and (2) the total number
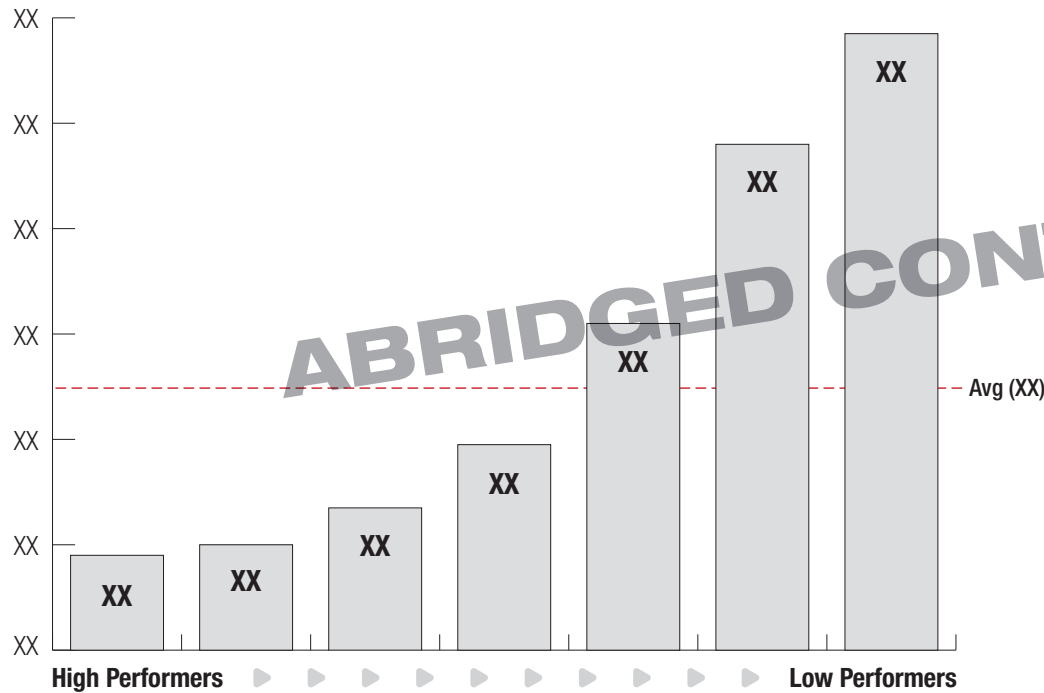
ABRIDGED CONTENT

Total Recordable Incident Rate (TRIR)

Benchmarks & Characteristics of High Performers

Total Recordable Incident Rate (TRIR)

*(Number of OSHA Cases * 200,000 / Total Employee Hours Worked in a Year)*

Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.