

opsdog

BPMN 2.0 FORMAT

BANKING

Loan Servicing

The OpsDog Financial Services Hierarchy

- Banking
 - Insurance
 - Broker Dealer
 - Investment/Asset Management
 - Consumer Finance
- Retail Branch Operations
- Commercial Lending
- Consumer Lending
- Mortgage Banking
- Electronic Banking
- Wealth Management
- Merchant & Lockbox Operations
- Courier Services
- Back Office Operations**
 - Loan Servicing**
- Treasury Management

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Loan Servicing: Workflow

- A** New Loan Generation
- B** Loan Maintenance
- C** Loan Payments & Payoffs

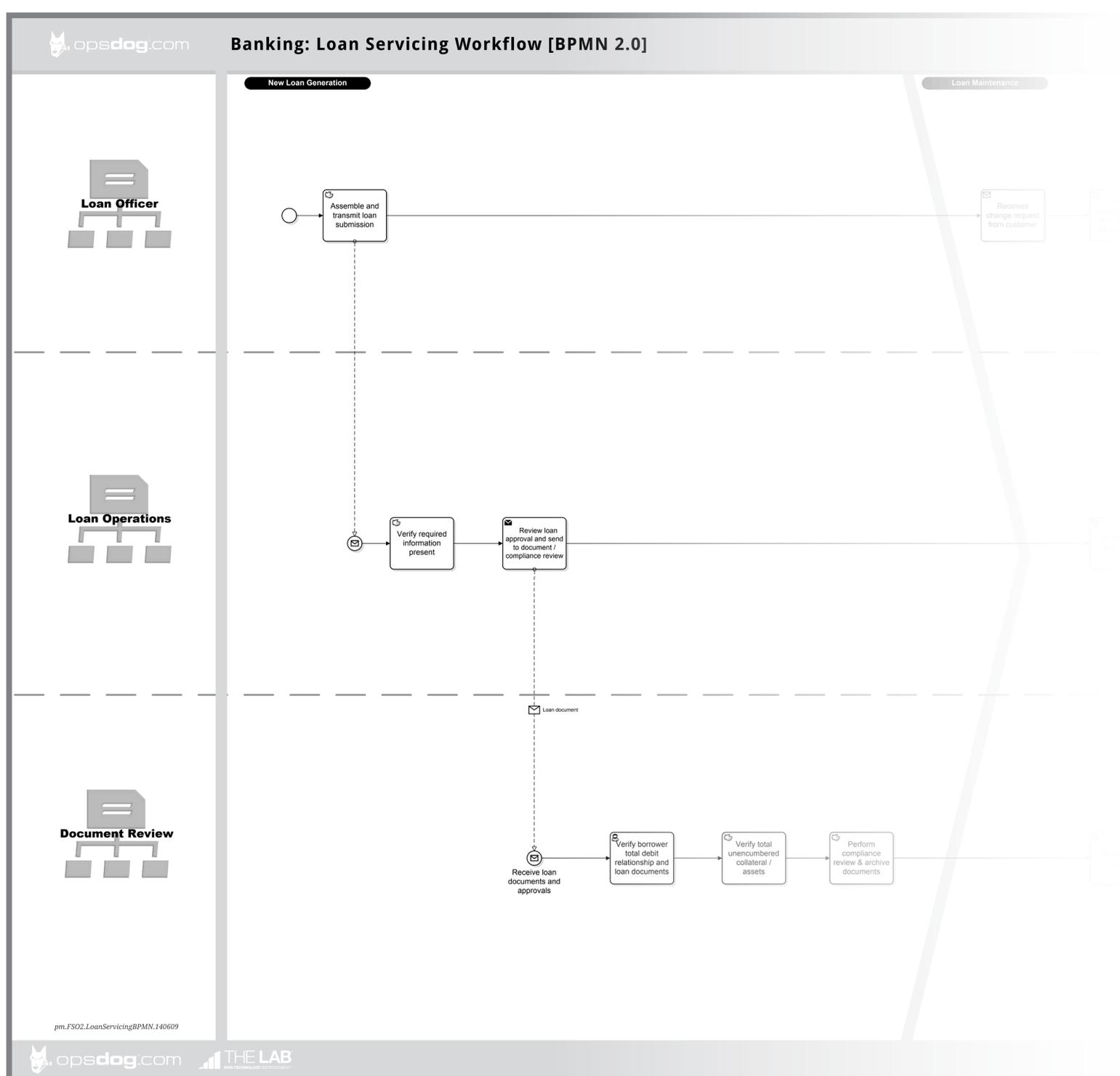
Workflow Description

The generation and review of new loans and subsequent maintenance (loan information updates), payments and payoffs. Includes loan package transmission, borrower debt verification, compliance review, initial payment and the processing of loan payoff requests.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



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