

opsdog

WORKFLOW

BPMN 2.0 FORMAT

COLLECTIONS

Account Maintenance

The OpsDog General Line Hierarchy

- Collections
- Sales
- Customer Service
- Call Centers
- Product Development

Account Maintenance: Workflow

- A Status Updates & Disputes
- B Payments

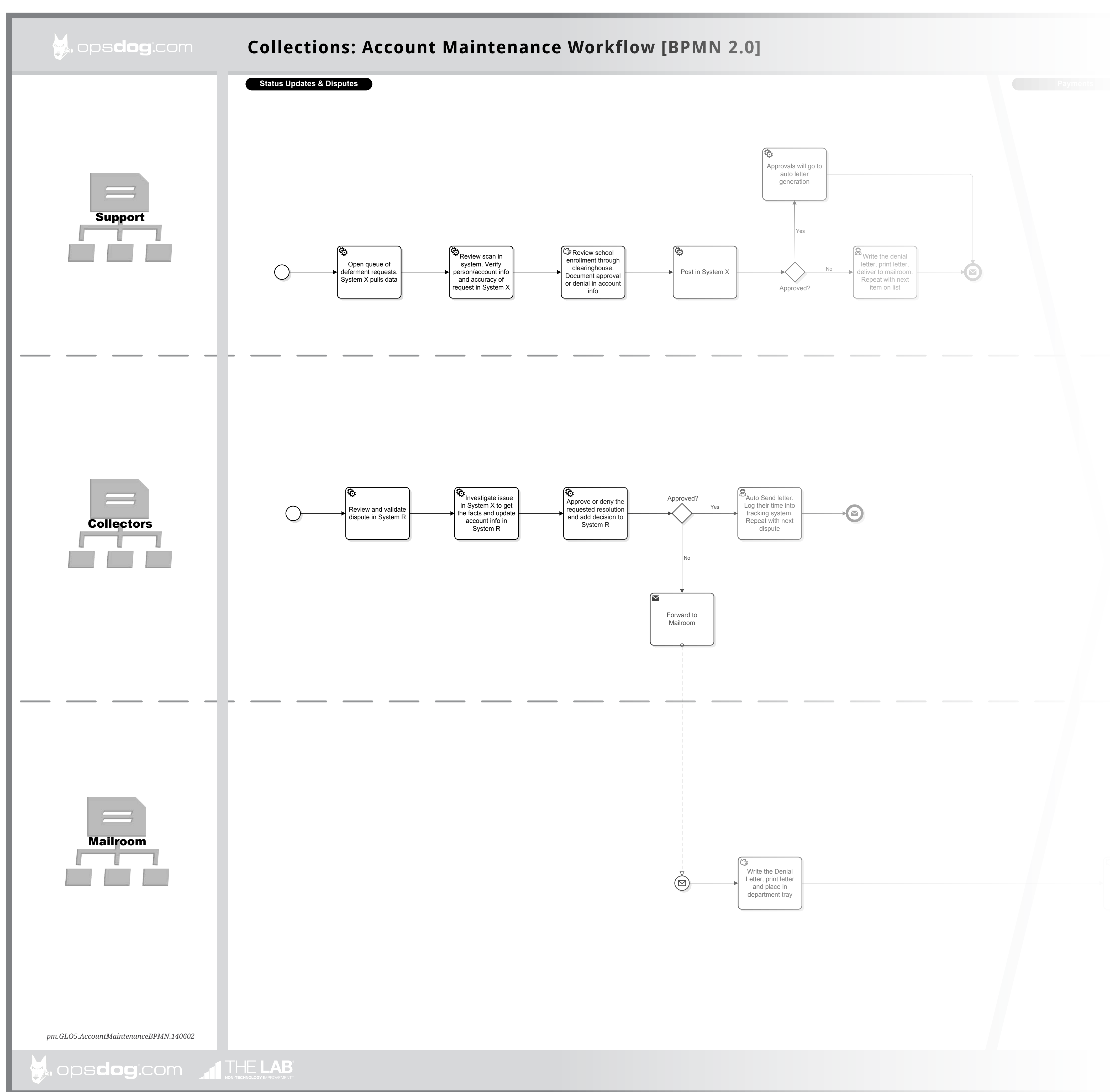
Workflow Description

The verification and update of account information in company systems. Includes account information review and confirmation, account updates and account balance verification.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

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