# **Amount Collected per Collections Agent**

Benchmarks, Definition & Measurement Details





# **Amount Collected per Collections Agent**

Definition & Measurement Details



## What is Amount Collected per Collections Agent?

The total dollar amount collected by the Collections function divided by the number of accounts managed by the Collections function over the same period of time. Include accounts at all stages of collections (i.e., early to late stage).



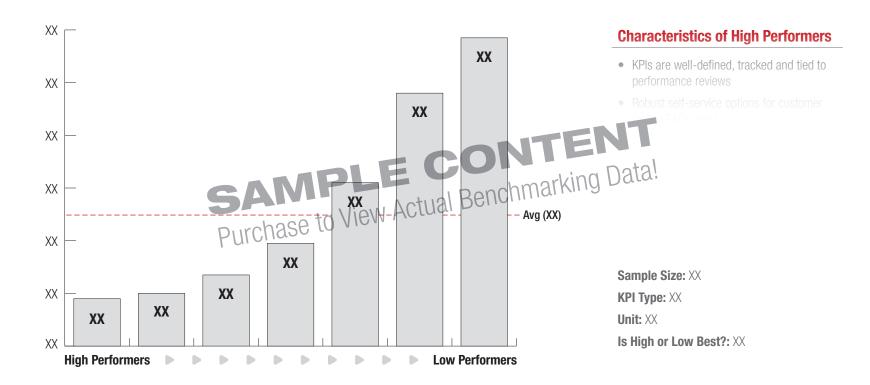
# **Amount Collected per Collections Agent**

Benchmarks & Characteristics of High Performers



## **Amount Collected per Collections Agent**

Total Dollar Amount Collected / Number of Collections Agents



**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

# **Benchmarking Report Terms & Conditions**

OpsDog KPI Reports



© 2017 OpsDog, Inc.

The OpsDog KPI Reports and their contents are protected by copyright laws, contain the trademark OpsDog, Inc., and are OpsDog's proprietary information. No part of this book shall be reproduced, stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording or otherwise, without written permission from OpsDog, Inc.

OpsDog, Inc. assumes no liability with respect to the use of the information contained herein which is provided "as is" and there are no warranties of any kind provided by OpsDog with respect to this report. OpsDog assumes no responsibility for errors or omissions and will not be liable for any damages resulting from the use of the information contained herein.

### OpsDog, Inc.

1502 Augusta Dr., Suite 200 Houston, TX 77057

Tel: 844-650-2888