Amount Collected per Collections Employee

Benchmarks, Definition & Measurement Details





Amount Collected per Collections Employee

Definition & Measurement Details



What is Amount Collected per Collections Employee?

The total dollar amount collected by the Collections Department, or agency, over a certain period of time divided by the average number of collections employees (including collectors, managers and administrative/support staff) working for the company over the same time period.



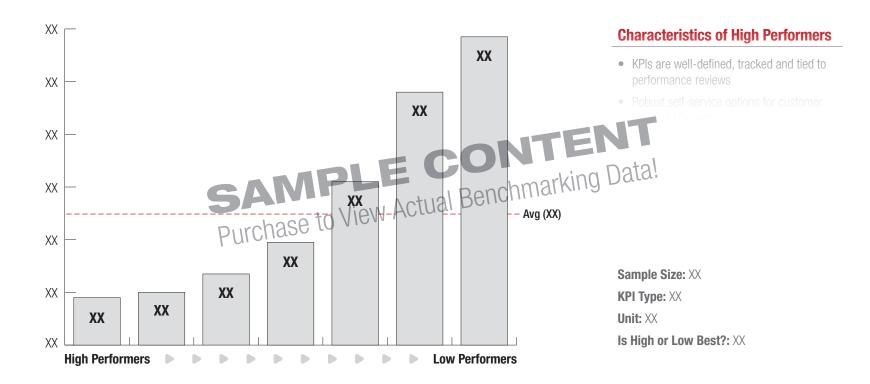
Amount Collected per Collections Employee

Benchmarks & Characteristics of High Performers



Amount Collected per Collections Employee

Total Amount Collected / (Average Number of Collections Employees)



How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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OpsDog KPI Reports



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