

**opsdog**

**WORKFLOW**

**BPMN 2.0 FORMAT**

**BANKING**

**Commercial Account Onboarding**

**The OpsDog Financial Services Hierarchy**

- Banking
  - Retail Branch Operations
  - Commercial Lending**
    - Commercial Account Onboarding**
    - Consumer Lending
    - Mortgage Banking
    - Electronic Banking
    - Wealth Management
    - Merchant & Lockbox Operations
    - Courier Services
    - Back Office Operations
    - Compliance & Risk Management
    - Treasury Management
  - Insurance
  - Broker Dealer
  - Investment/Asset Management
  - Consumer Finance

www.OpsDog.com | info@OpsDog.com | Phone: 201.526.1200 | www.TheLabConsulting.com

**Commercial Account Onboarding: Workflow**

- Pre-Onboarding
- Review & Onboarding

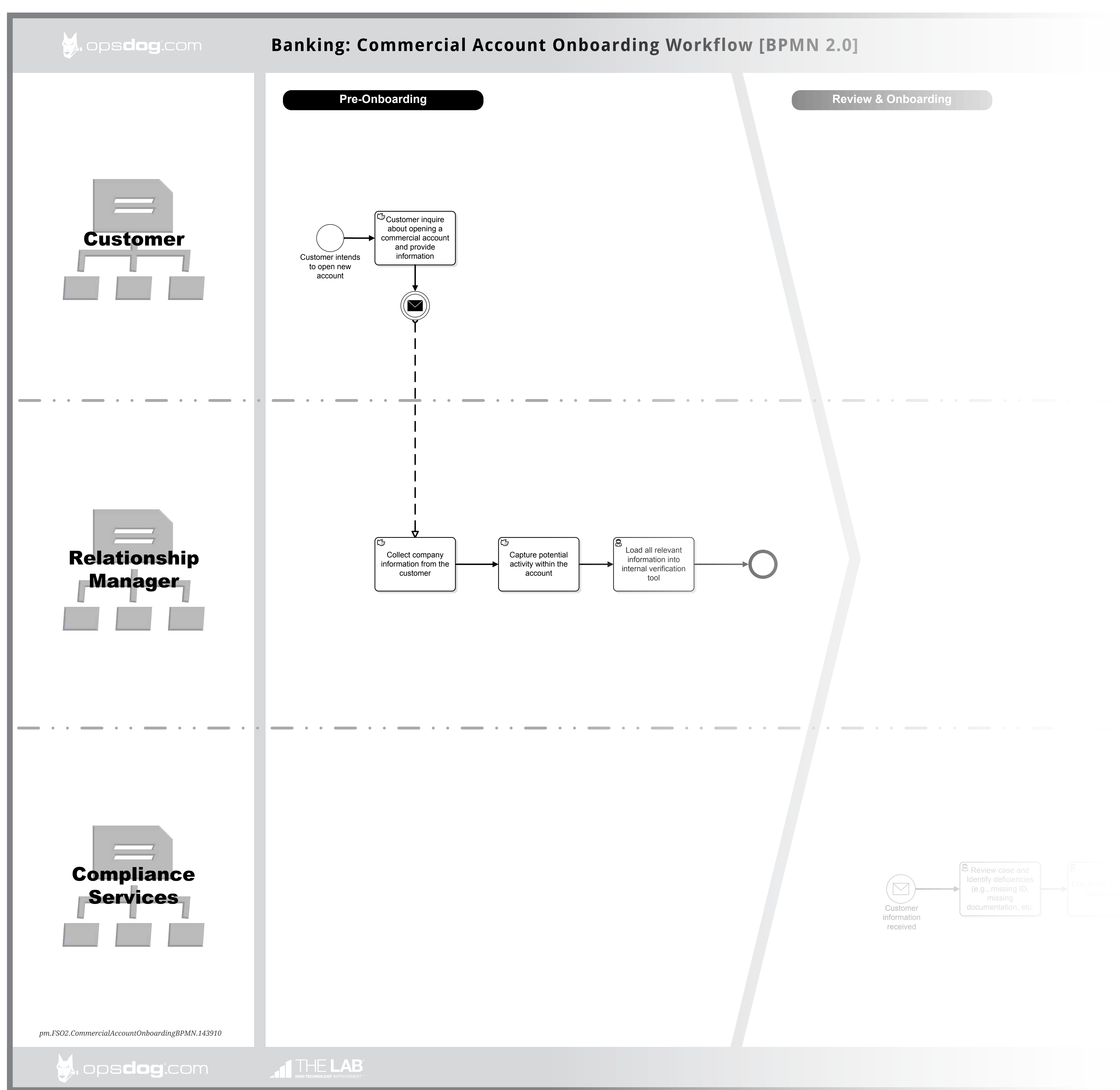
**Workflow Description**

The opening and enrollment for new commercial banking accounts. Includes customer needs assessment, account verification, account opening, and final onboarding procedures.

**Legend**

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

**DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT**



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