

opsdog

BPMN 2.0 FORMAT

BANKING

Consumer Lending

The OpsDog Financial Services Hierarchy

- Banking
 - Insurance
 - Broker Dealer
 - Investment/Asset Management
 - Consumer Finance
- Retail Branch Operations
- Commercial Lending
 - Consumer Lending
 - Consumer Lending
- Mortgage Banking
- Electronic Banking
- Wealth Management
- Merchant & Lockbox Operations
- Courier Services
- Back Office Operations
- Treasury Management

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Consumer Lending: Workflow

- A Loan Origination
- B Loan Approval, Setup & Verification

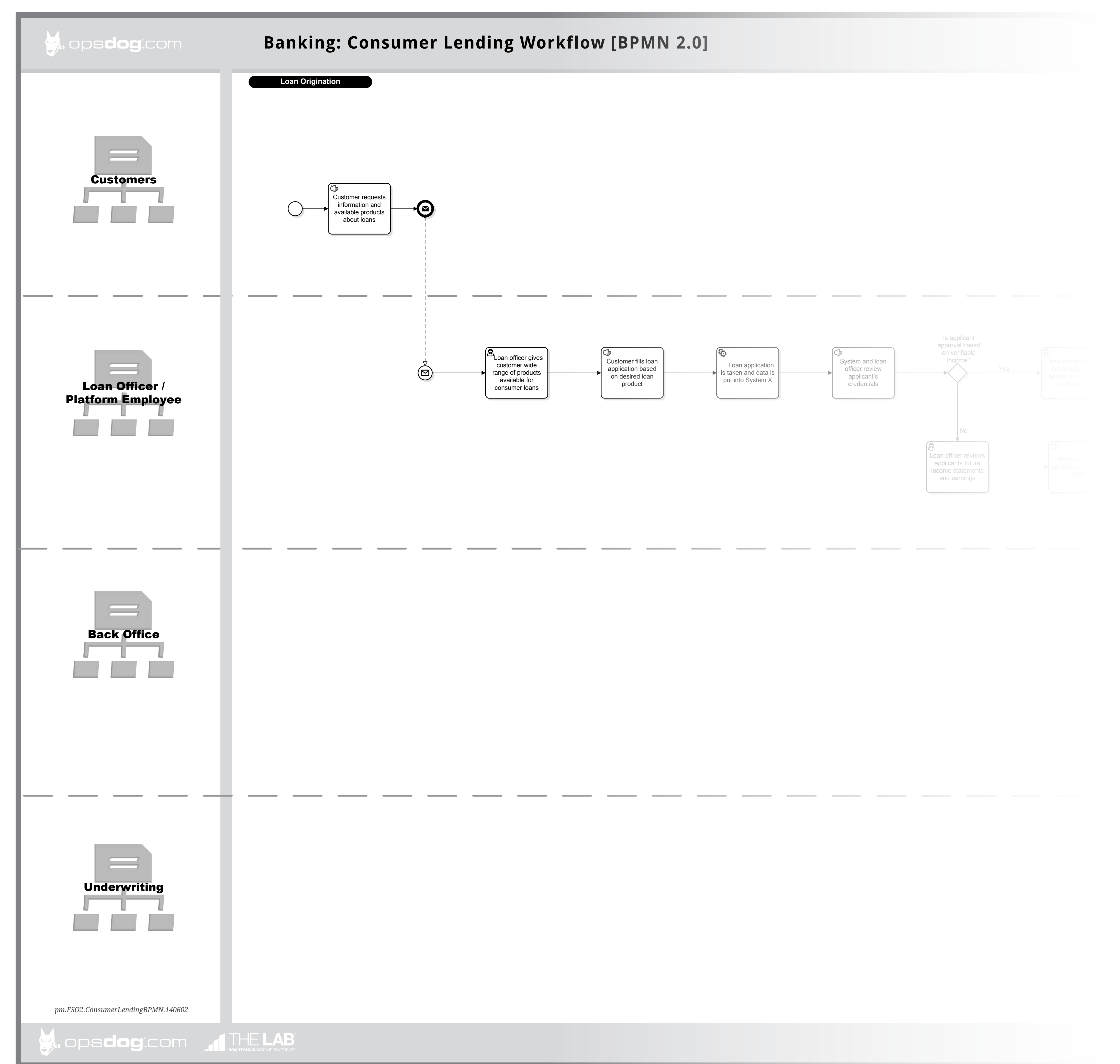
Workflow Description

The origination, approval, setup and verification of consumer loans. Includes customer education on loan products available, loan application processing, underwriting, and final approval/denial of loan.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



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