

**opsdog**

**WORKFLOW**

**BPMN 2.0 FORMAT**

## BANKING

### Item Processing

**The OpsDog Financial Services Hierarchy**

- Banking
  - Retail Branch Operations
  - Commercial Lending
  - Consumer Lending
  - Mortgage Banking
  - Electronic Banking
  - Wealth Management
  - Merchant & Lockbox Operations
  - Courier Services
  - Back Office Operations
    - Item Processing
  - Treasury Management
- Insurance
- Broker Dealer
- Investment/Asset Management
- Consumer Finance

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**Item Processing: Workflow**

- A Transaction Processing
- B Batching & Statement Creation
- C Verification

**Workflow Description**

The processing and verification of cash tickets and general ledger (G/L) tickets ('items'). Includes transaction processing, batching, statement creation and fraud inspection of bank transactions, clearing house transactions, savings items, and payments to the Fed.

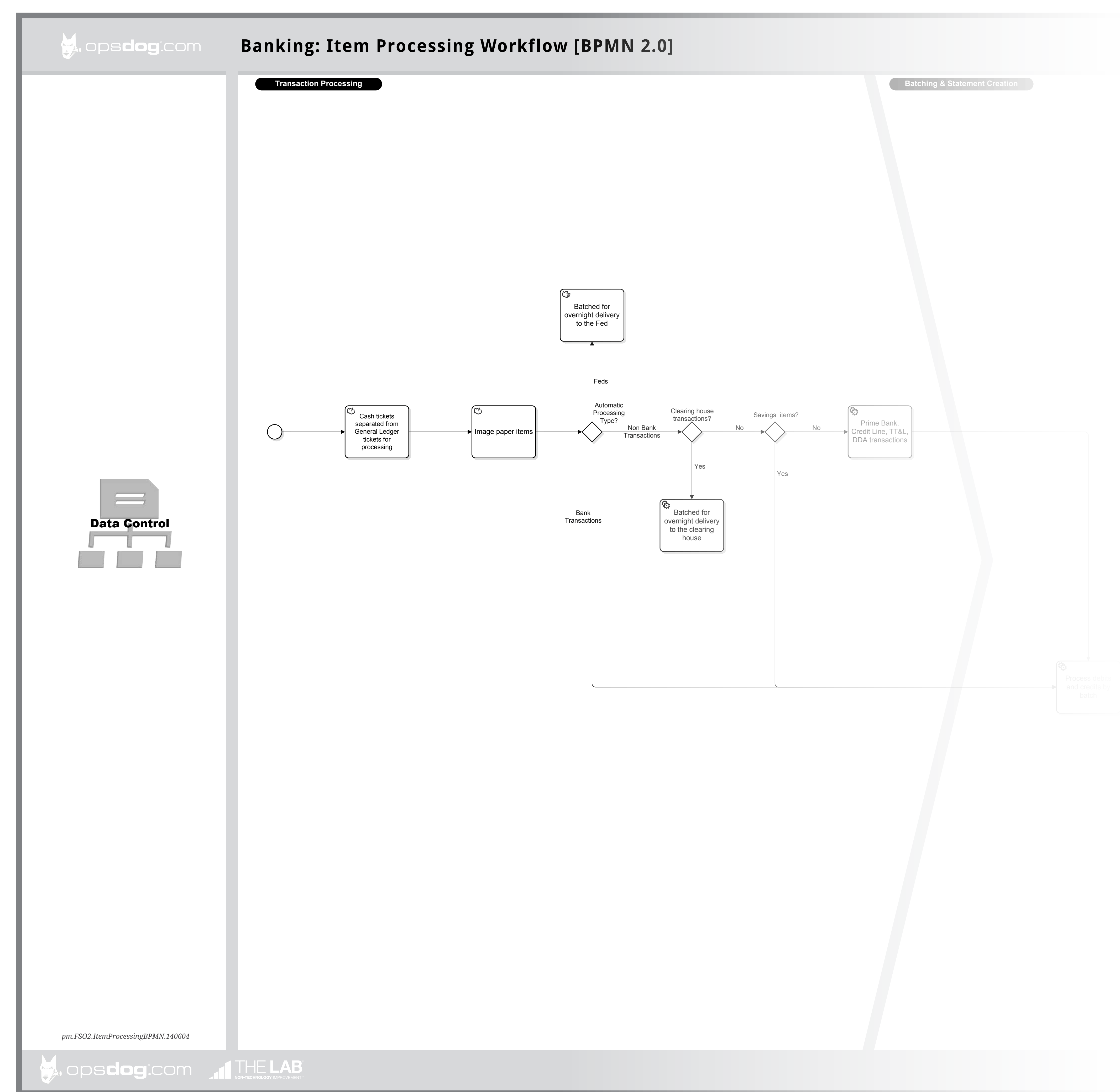
**Legend**

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

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