

opsdog

BPMN 2.0 FORMAT

BANKING

Lockbox Operations

The OpsDog Financial Services Hierarchy

- Banking
 - Insurance
 - Broker Dealer
 - Investment/Asset Management
 - Consumer Finance
- Retail Branch Operations
- Commercial Lending
- Consumer Lending
- Mortgage Banking
- Electronic Banking
- Wealth Management
- Merchant & Lockbox Operations**
 - Lockbox Operations**
 - Courier Services
 - Back Office Operations
 - Treasury Management

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Lockbox Operations: Workflow

- A Customer Setup
- B Payment Processing
- C Reporting

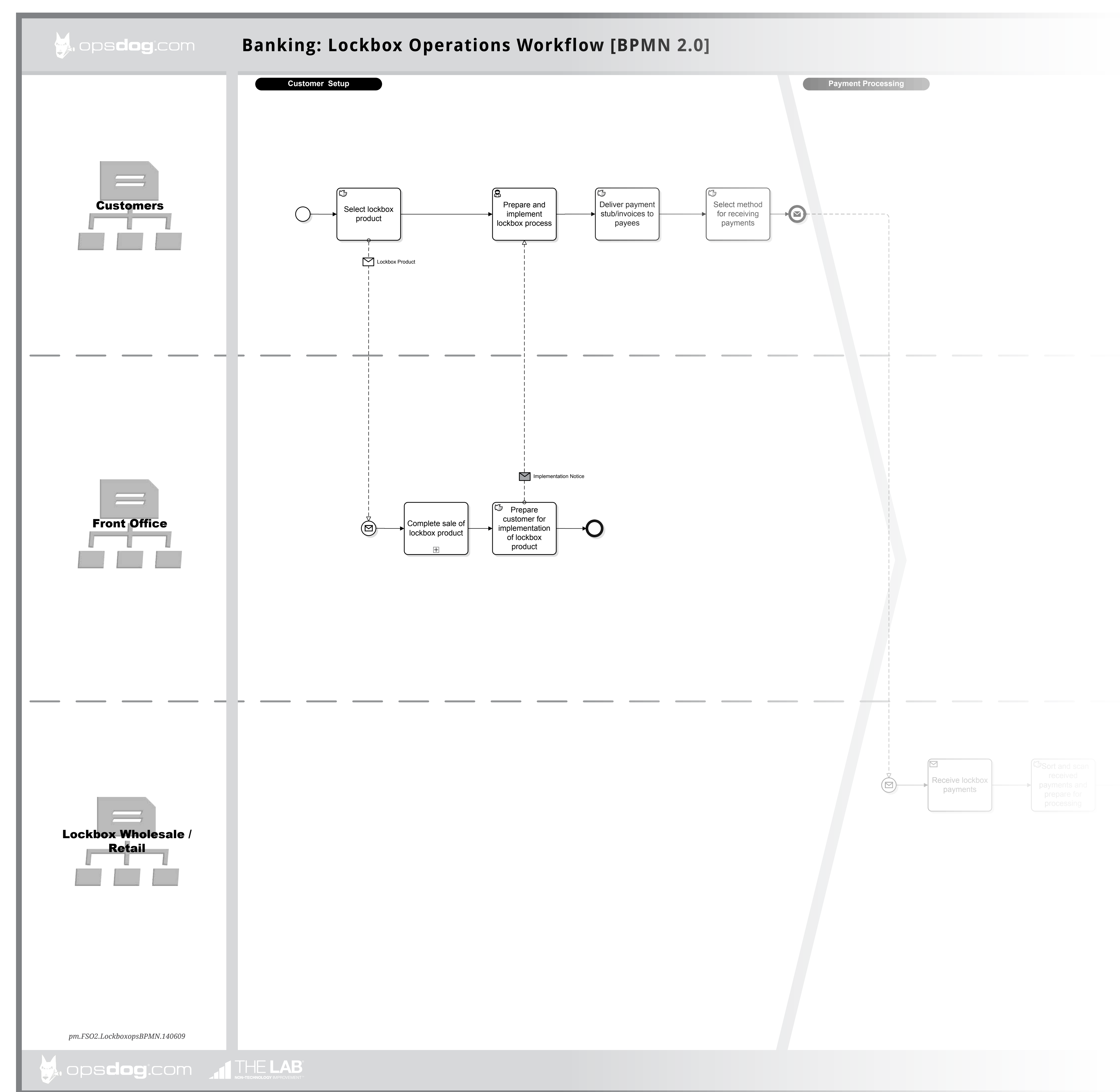
Workflow Description

The setup and sales of lockbox products for banking customers and subsequent processing and reporting of lockbox payments. Includes lockbox product sales, payment setup, lockbox payment reconciliation and balancing, and the generation of transaction receipts for lockbox customers.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



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