

**opsdog**

**BPMN 2.0 FORMAT**

**BANKING**

# Mortgage Loan Setup

**The OpsDog Financial Services Hierarchy**

- Banking
  - Insurance
  - Broker Dealer
  - Investment/Asset Management
  - Consumer Finance
- Retail Branch Operations
- Commercial Lending
- Consumer Lending
  - Mortgage Banking**
    - Mortgage Loan Setup**
- Electronic Banking
- Wealth Management
- Merchant & Lockbox Operations
- Courier Services
- Back Office Operations
- Treasury Management

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**Mortgage Loan Setup: Workflow**

- A Loan Setup
- B Application Approval

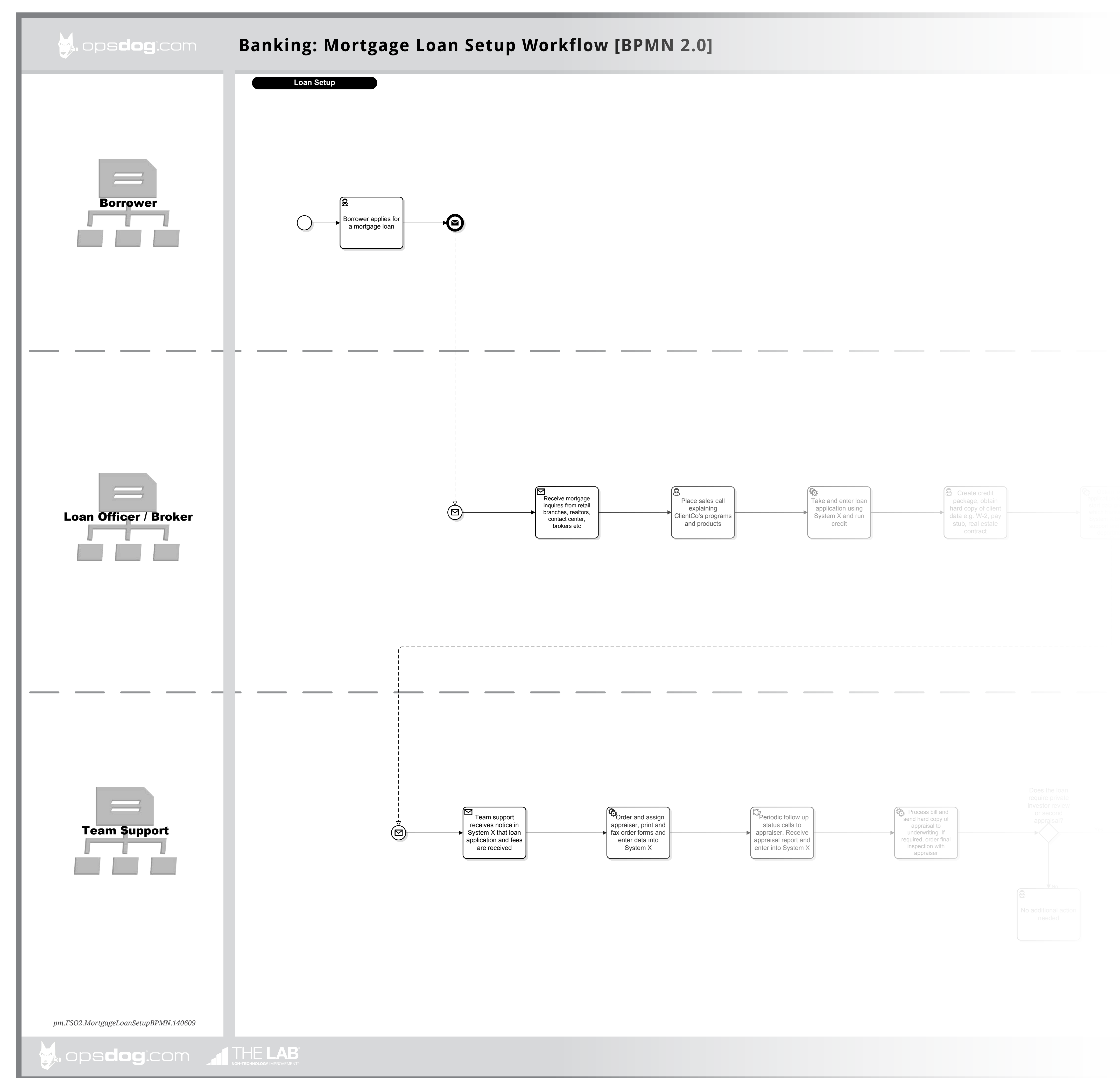
**Workflow Description**

Setting up a mortgage loan involves three functional groups: Loan Officer, Team Support and Underwriting. Team Support processes a new application and forwards it to Underwriting, which evaluates the application. If denied, the client is notified by the Loan Officer and the denial is logged. A second review may take place. If the application survives, the Loan Officer notifies the client of approval.

**Legend**

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

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