

**BPMN 2.0 FORMAT**

**BANKING**

## Direct Banking: New Accounts

The OpsDog Financial Services Hierarchy

- Banking
  - Insurance
  - Broker Dealer
  - Investment/Asset Management
  - Consumer Finance
- Retail Branch Operations
  - Direct Banking: New Accounts
    - Commercial Lending
    - Consumer Lending
    - Mortgage Banking
    - Electronic Banking
    - Wealth Management
    - Merchant & Lockbox Operations
    - Courier Services
    - Back Office Operations
    - Treasury Management

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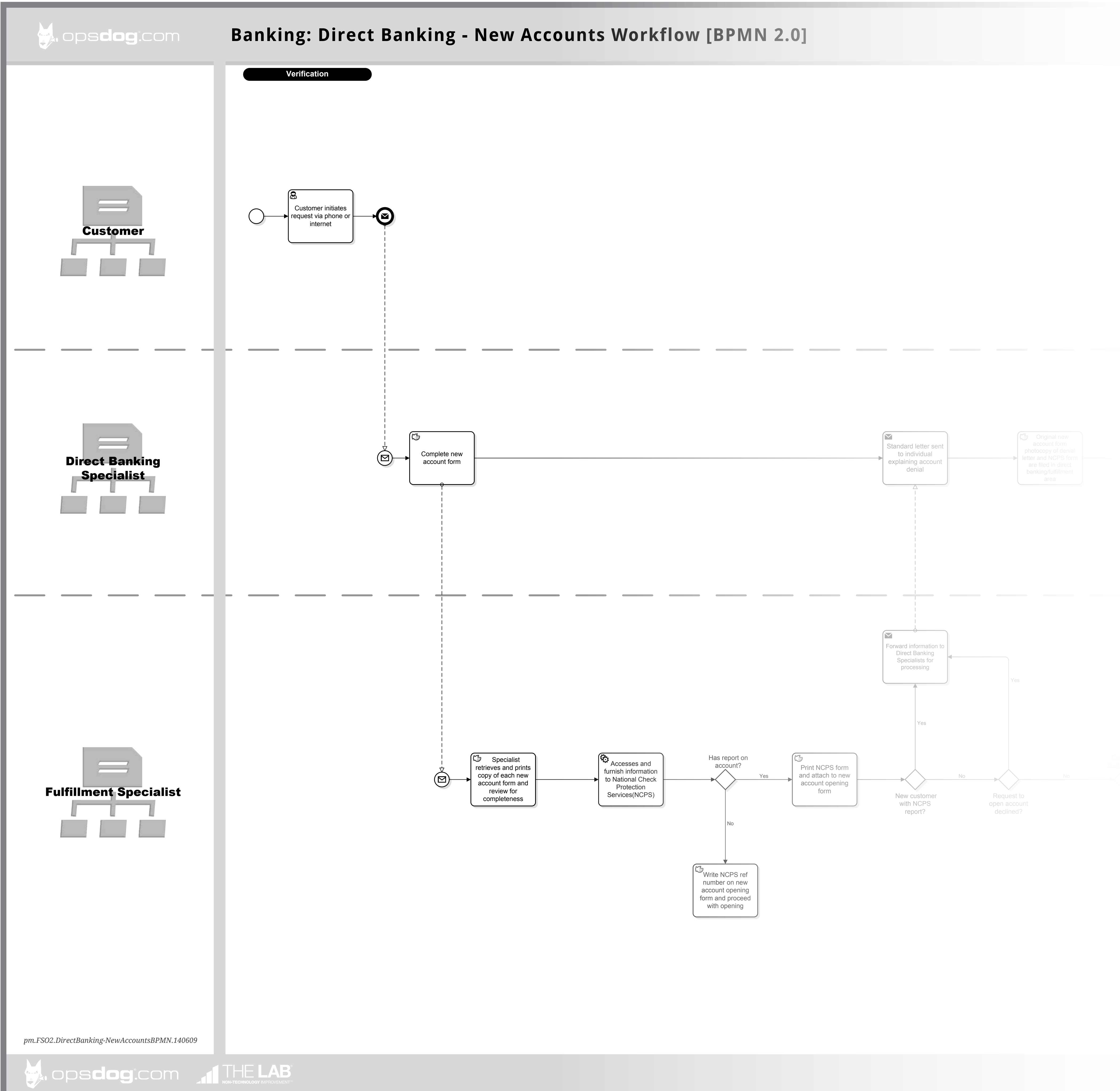
### Direct Banking - New Accounts: Workflow

**Workflow Description**

The processing of requests for new banking accounts from retail customers. Includes new account form completion and inspection, customer information verification, account opening and preparation of welcome kit.

**Legend**

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow



Login to **OpsDog** to purchase the full workflow template (available in PDF, Visio, PPT)

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