# **Organization Chart: Support Group Operations**



# **CEO** CAO **COO**

# **Finance**

**CFO** 

A Finance Department manages a firm's long-term and day-to-day monetary operations and strategy. Its size varies based upon total employee headcount, total revenue, industry and overall business

## **KPIs**

- Cycle Time: Bank Reconciliation
- Percentage of General Ledger Accounts Reconciled During Close
- Unit Cost: PO Invoice

### **Common Job Titles**

- Accounts Payable Analyst
- Accountant
- Treasurer

# Information Technology

CIO

An Information Technology, or IT, Department develops, manages and maintains an organization's technology-related (hardware, software) policies, procedures

**CHRO** 

CMO

- his document previews the structure of DpsDog's
- Support Ticket Closure Organizational Chart template. Login or register to

download these org chart templates for various business functions and industries.

### **Common Job Titles**

Systems Analyst

**KPIs** 

- IT Project Manager
- Cybersecurity Analyst

- HR Generalist

Recruiter

HR Benefits Analyst

**Common Job Titles** 

# **Common Job Titles**

- Campaign Manager
- Public Relations Representative
- Marketing Intelligence Analyst

# **CLO/General Counsel**

# Legal

The Corporate Legal Department (internal) oversees a firm's litigation and compliance with internal and external regulations and laws. An Internal Corporate Legal Group may also handle intellectual property issues, risk management, and/or corporate governance.

## **KPIs**

- Outside Counsel Fees as a Percentage of Total Legal Expense
- Cycle Time: Merger Integration
- Percentage of Granted Copyrights

# **Common Job Titles**

- Paralegal
- Corporate Attorney
- Knowledge Management Specialist

# Chief Compliance/Risk

### Compliance

The Compliance Department regulates all company activities to ensure that they are in line (in "compliance") with all internal conditions and compliance of the compliance of and external policies, laws and

- Percentage of Audit Plans Completed
- Reported Compliance Violations per Employee
- Cycle Time : Internal Audit

### **Common Job Titles**

- Operational Risk Manager
- Policy Compliance Analyst
- Compliance Officer