

opsdog

BPMN 2.0 FORMAT

BANKING

Retail Branch: Account Update

The OpsDog Financial Services Hierarchy

- Banking
 - Insurance
 - Broker Dealer
 - Investment/Asset Management
 - Consumer Finance
- Retail Branch Operations**
 - Retail Branch: Account Information Update
 - Commercial Lending
 - Consumer Lending
 - Mortgage Banking
 - Electronic Banking
 - Wealth Management
 - Merchant & Lockbox Operations
 - Courier Services
 - Back Office Operations
 - Compliance & Risk Management
 - Treasury Management

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Retail Branch - Account Update: Workflow

Account Information Change

Workflow Description

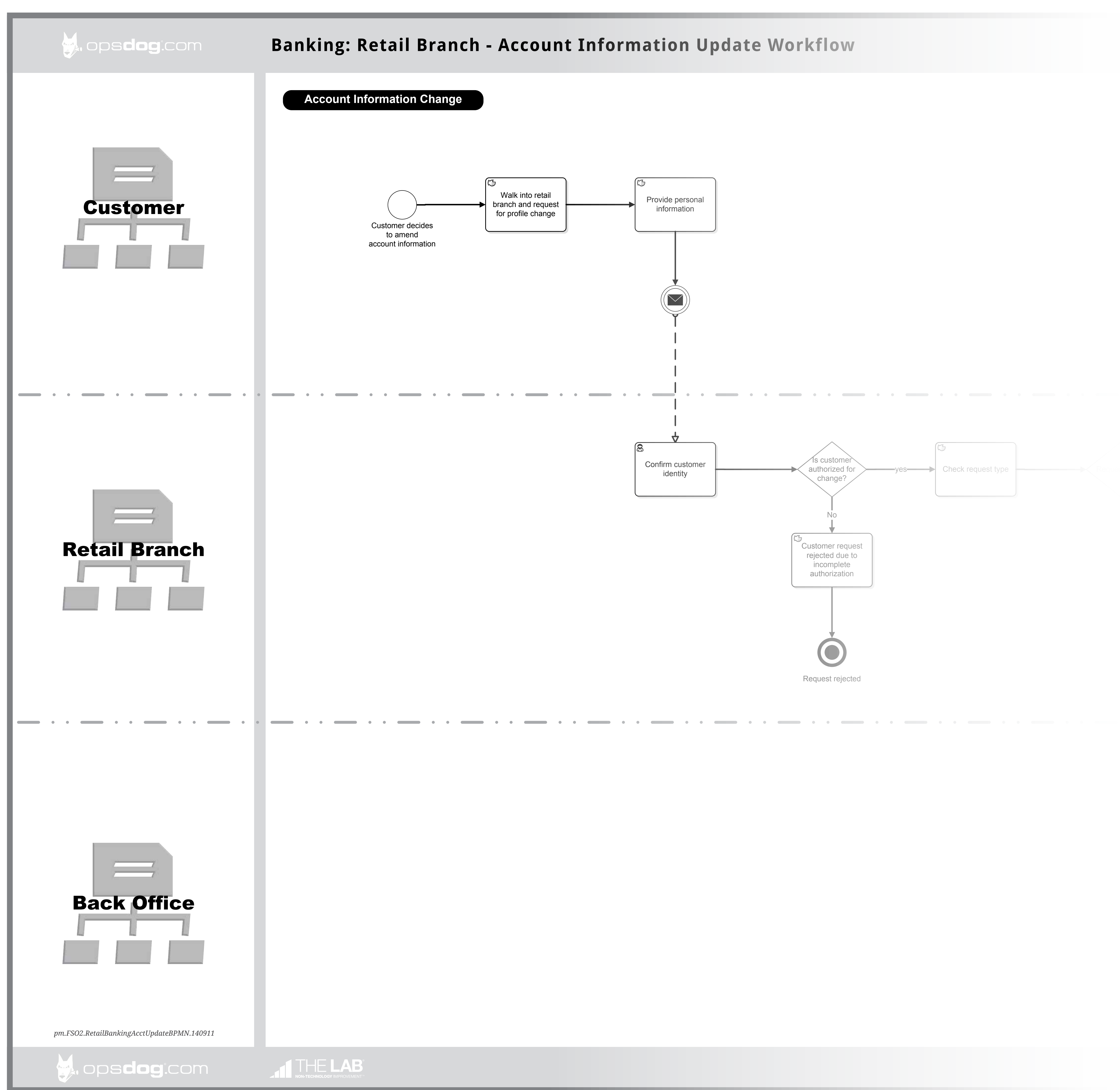
The servicing and administration of customer profile information changes through the branch channel. Includes initial customer authorization, categorization of request type, change request submission, and change request processing.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

WORKFLOW

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



Login to **OpsDog** to purchase the full workflow template (available in PDF, Visio)

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