OpsDog KPI Reports

Billing Error Rate

Benchmarks, Definition & Measurement Details

SAMPLE CONTENT & DATA



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What is Billing Error Rate?

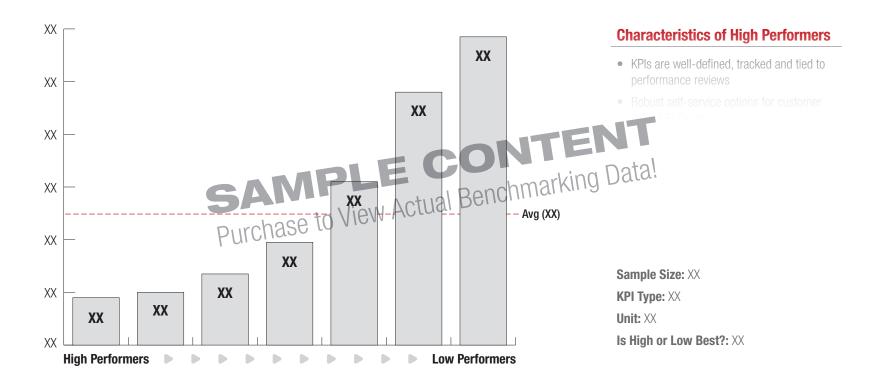
The number of bills to customers sent by the Accounts Receivable (AR) Department that contain errors divided by the total number of bills sent to customers over the same period of time, as a percentage.





Billing Error Rate

(Number of Bills to Customers that Contain Errors / Total Number of Bills Sent to Customers) * 100



How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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