

Closed Claims per Adjuster (Auto)

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Closed Claims per Adjuster (Auto)

Definition & Measurement Details



What is Closed Claims per Adjuster (Auto)?

The total number of claims closed divided by the average number of adjusters working for the company over the same period of time.

Why should this KPI be measured?

Closed Claims per Adjuster measures the productivity and caseload of claims adjusters within the company. A low value for this KPI may indicate inadequate training protocols for adjusters, an overstaffing of

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the total number of claims closed, and (2) the average number of adjusters working for the company over the same period of time. The result should be refined as follows:

ABRIDGED CONTENT
Purchase to View Full Definition & Measurement Details!

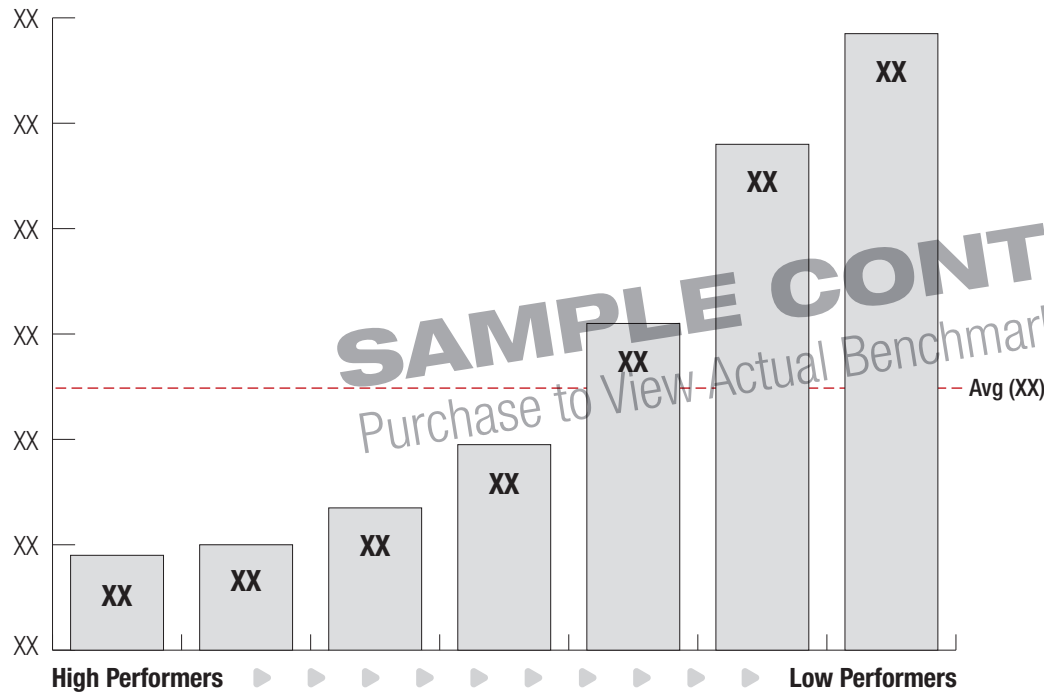
Closed Claims per Adjuster (Auto)

Benchmarks & Characteristics of High Performers



Closed Claims per Adjuster (Auto)

Total Number of Claims Closed / Number of Adjusters



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

Benchmarking Report Terms & Conditions

OpsDog KPI Reports



© 2017 OpsDog, Inc.

The OpsDog KPI Reports and their contents are protected by copyright laws, contain the trademark OpsDog, Inc., and are OpsDog's proprietary information. No part of this book shall be reproduced, stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording or otherwise, without written permission from OpsDog, Inc.

OpsDog, Inc. assumes no liability with respect to the use of the information contained herein which is provided "as is" and there are no warranties of any kind provided by OpsDog with respect to this report. OpsDog assumes no responsibility for errors or omissions and will not be liable for any damages resulting from the use of the information contained herein.

OpsDog, Inc.

1502 Augusta Dr., Suite 200

Houston, TX 77057

Tel: 844-650-2888