

opsdog

WORKFLOW

BPMN 2.0 FORMAT

COLLECTIONS

Deferments & Forbearance

The OpsDog General Line Hierarchy

- Collections
 - Credit
 - Deferments & Forbearance
 - Account Receivable
 - Collectors

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Deferments & Forbearance: Workflow

- A Deferments & Forbearance
- B Payments

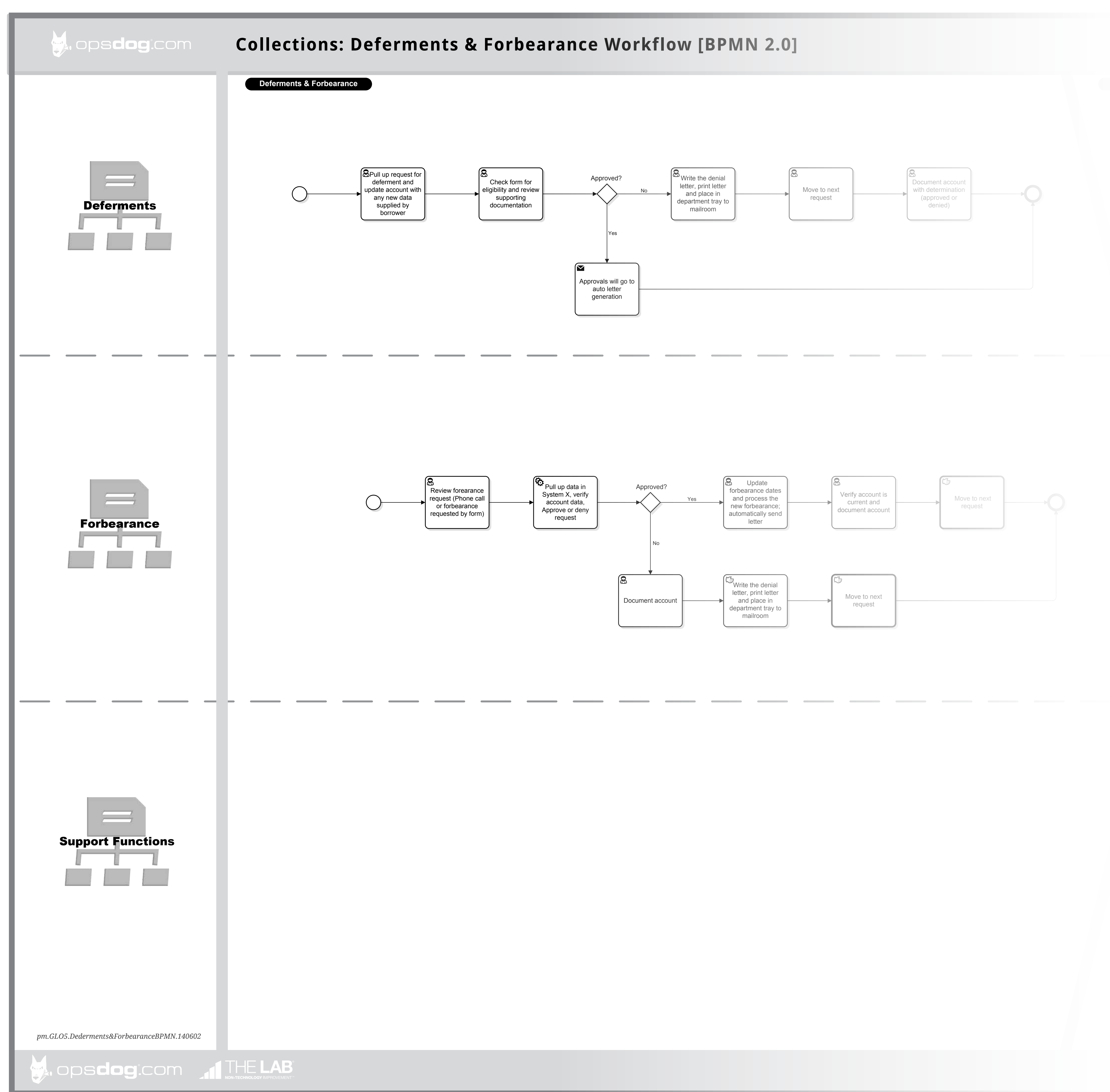
Workflow Description

The review and documentation of deferment or forbearance requests from debtors. Includes deferment and forbearance request review, approval or denial of request, mailing of verification letters and updating debtor account information.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



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