

opsdog

WORKFLOW

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT

BPMN 2.0 FORMAT

COLLECTIONS

Private & Federal Collections

The OpsDog General Line Hierarchy

- Collections
 - Sales
 - Customer Service
 - Call Centers
 - Product Development
- Credit
 - Account Receivable
 - Collections
 - Private & Federal Collections

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Private & Federal Collections: Workflow

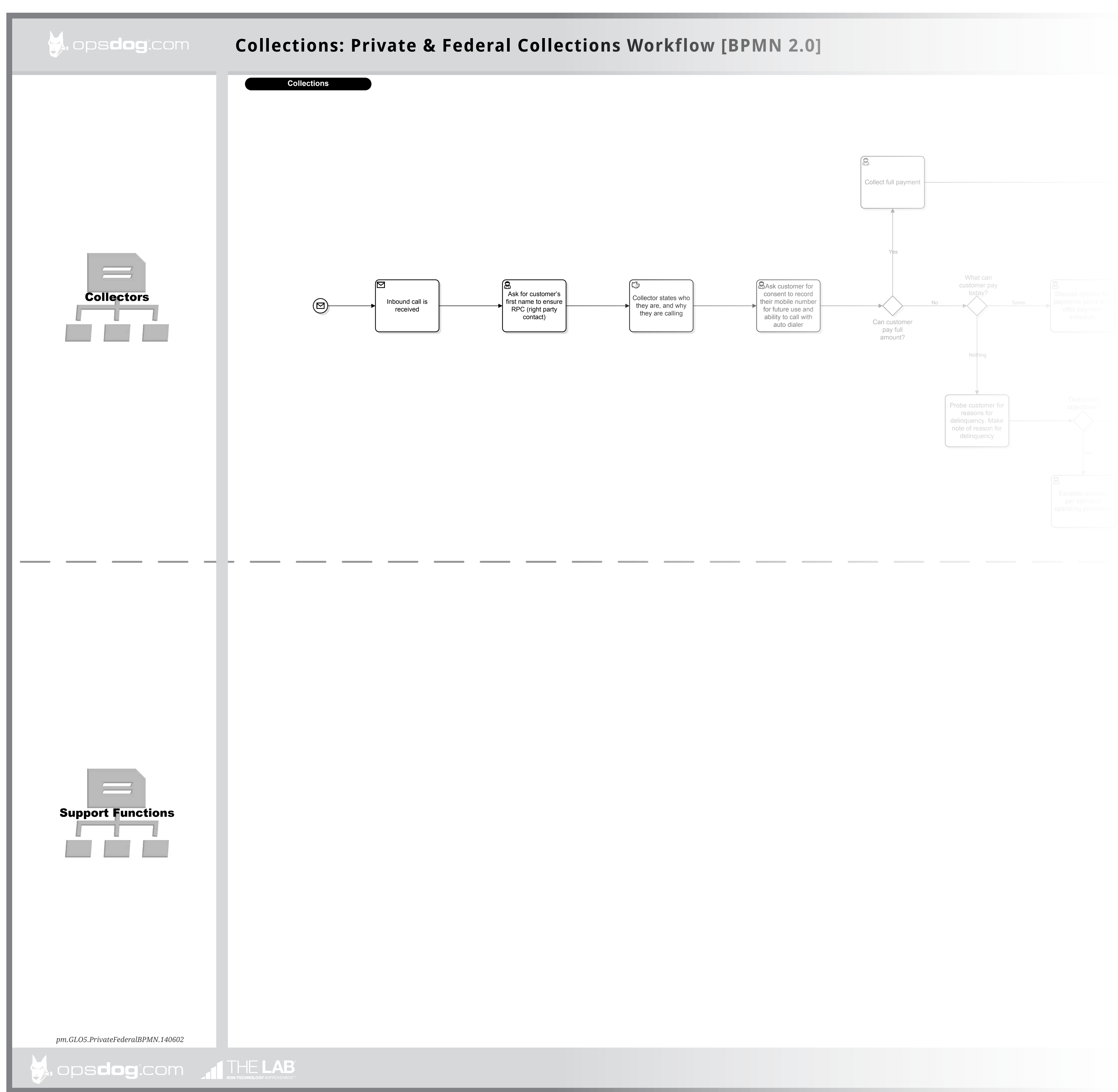
Workflow Description

The collection of debts for private and federal institutions includes debtor contact (phone), mini-Miranda rights statement, collection attempts (partial or full) and payment.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

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