

opsdog

WORKFLOW

BPMN 2.0 FORMAT

COLLECTIONS

Private Debt Recovery

The OpsDog General Line Hierarchy

- Collections
 - Sales
 - Customer Service
 - Call Centers
 - Product Development
- Credit
 - Account Receivable
 - Collections
 - Private Debt Recovery

www.OpsDog.com | info@OpsDog.com | Phone: 201.526.1200 | www.TheLabConsulting.com

Private Debt Recovery: Workflow

Workflow Description

The first party (no collection agency involvement) recovery and payment of loans (in default) to private clients includes loan scorecard process (to determine accounts that will be easiest to collect) skip tracing and payment collection/verification.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT

opsdog.com

Collections: Private Debt Recovery Workflow [BPMN 2.0]

Collectors

Mailroom

pm.GLOS.PrivateRecoveryBPMN.140602

opsdog.com **THE LAB**

COPYRIGHT © OPSDOG, INC., 2014 | ALL RIGHTS RESERVED
This content may not be copied, distributed, republished, uploaded, posted or transmitted in any way without the prior written consent of Opsdog, Inc.



Login to **OpsDog** to purchase the full workflow template (available in PDF, Visio, PPT)

New users get \$20 off their first purchase (registration is FREE!)