# Commercial Loans Outstanding (\$) per Loan Servicing Employee Benchmarks, Definition & Measurement Details

SAMPLE CONTENT & DATA



# Commercial Loans Outstanding per Loan Servicing Employee

Definition & Measurement Details



## What is Commercial Loans Outstanding (\$) per Loan Servicing Employee?

The total dollar amount of unpaid, interest-bearing commercial loan balances managed by the company divided by the number of loan servicing employees working for the bank. Loan servicing employees include all employees working with customers regarding loans, including call centers, escrow management, collateral management, investor relations, etc.



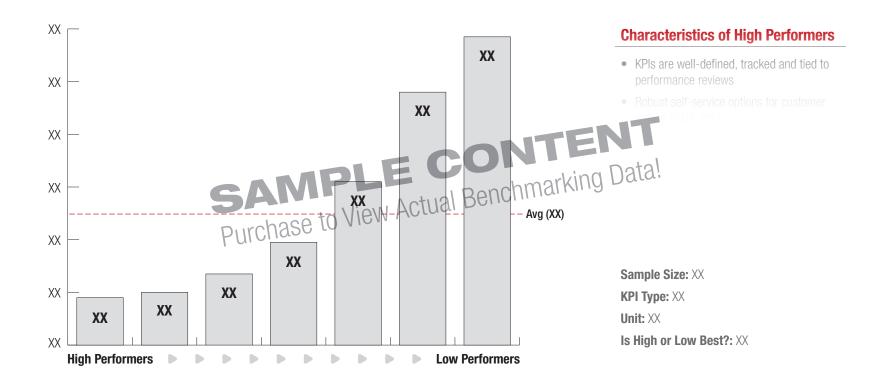
# Commercial Loans Outstanding per Loan Servicing Employee

Benchmarks & Characteristics of High Performers



## **Commercial Loans Outstanding (\$) per Loan Servicing Employee**

Total Dollar Amount of Unpaid Commercial Loans / Number of Commercial Loan Servicing Employees



**How to read this chart:** This chart displays the performance of each company within the observed sample for this particular metric, or Key Performance Indicator (KPI). Values are ordered based on performance; high performers on the far left, to low on the far right side of the chart.

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