

Consumer Loan Applications per Processing Employee

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Consumer Loan Applications per Processing Employee

Definition & Measurement Details



What is Consumer Loan Applications per Processing Employee?

The total number of consumer loan applications processed over a certain period of time divided by the number of consumer loan processing employees working for the bank. Consumer loan processing employees include administrative employees who prepare loan documentation prior to closing.

Why should this KPI be measured?

Consumer Loan Applications per Consumer Loan Processing Employee measures the number of consumer loan applications processed in relation to the number of consumer loan processing employees working

How is this KPI calculated?

Two numbers are used to calculate this KPI: (1) the total number of consumer loan applications processed over a certain period of time, and (2) the number of consumer loan processing employees working for the

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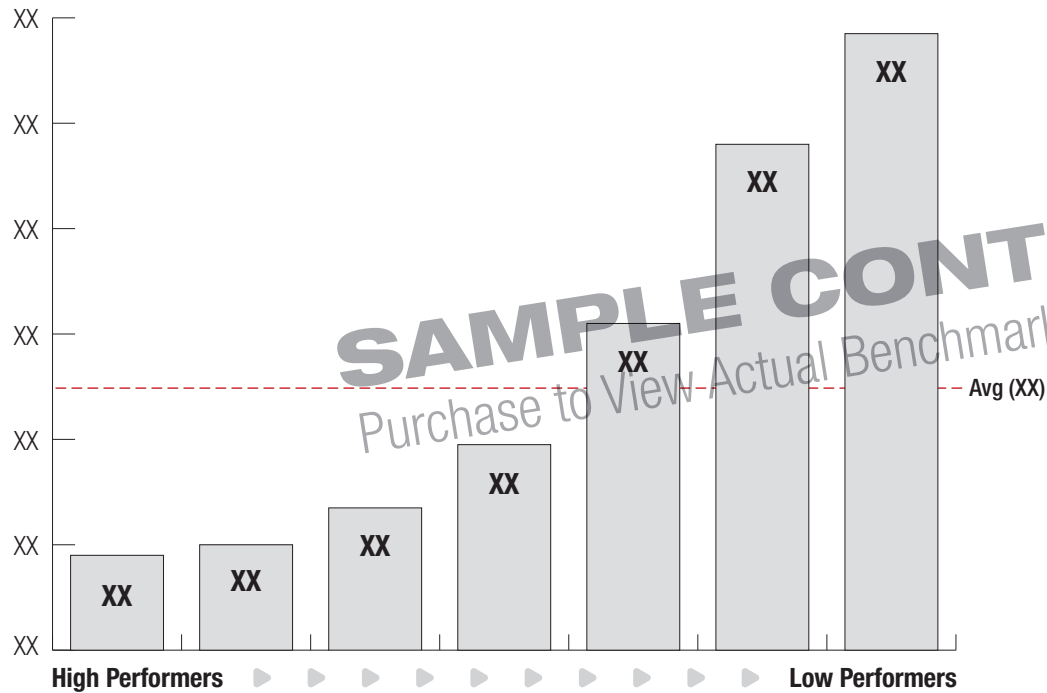
Consumer Loan Applications per Processing Employee

Benchmarks & Characteristics of High Performers



Consumer Loan Applications per Processing Employee

Total Number of Consumer Loan Applications Processed / Number of Consumer Loan Processing Employees



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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