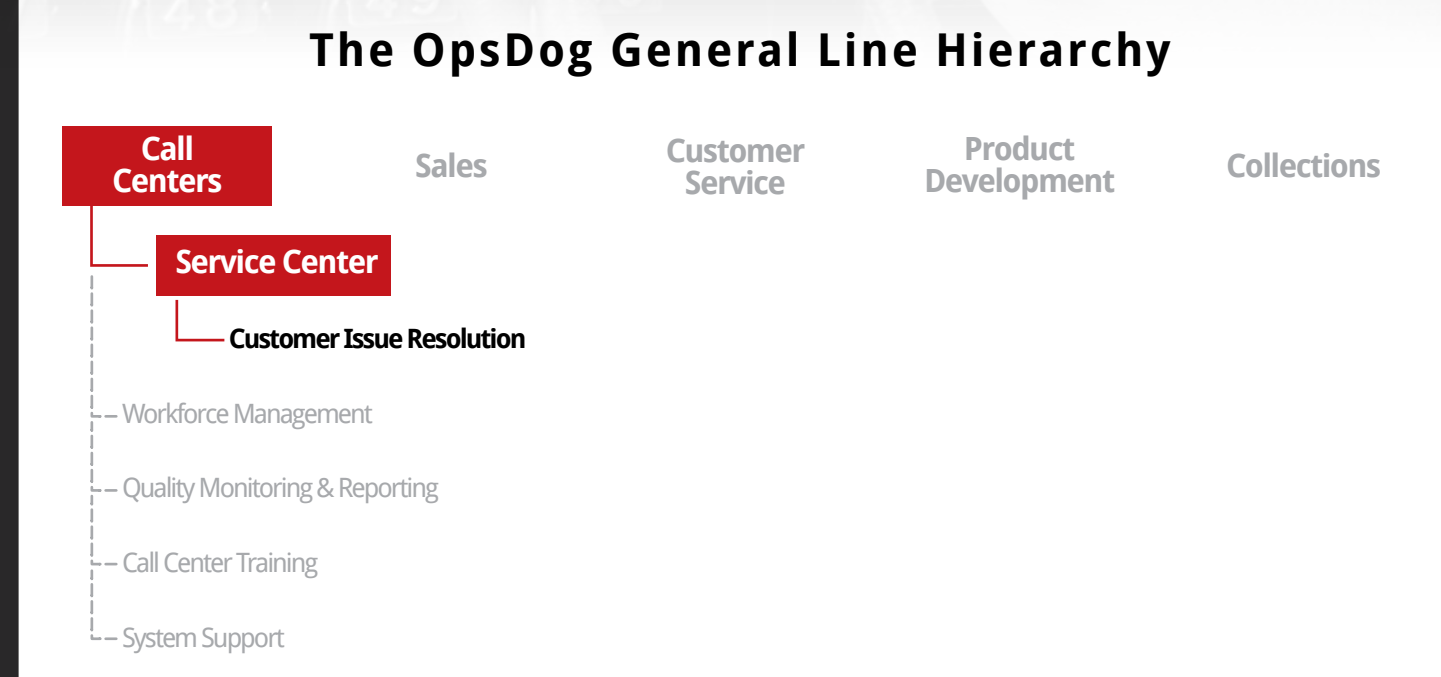


# Customer Issue Resolution



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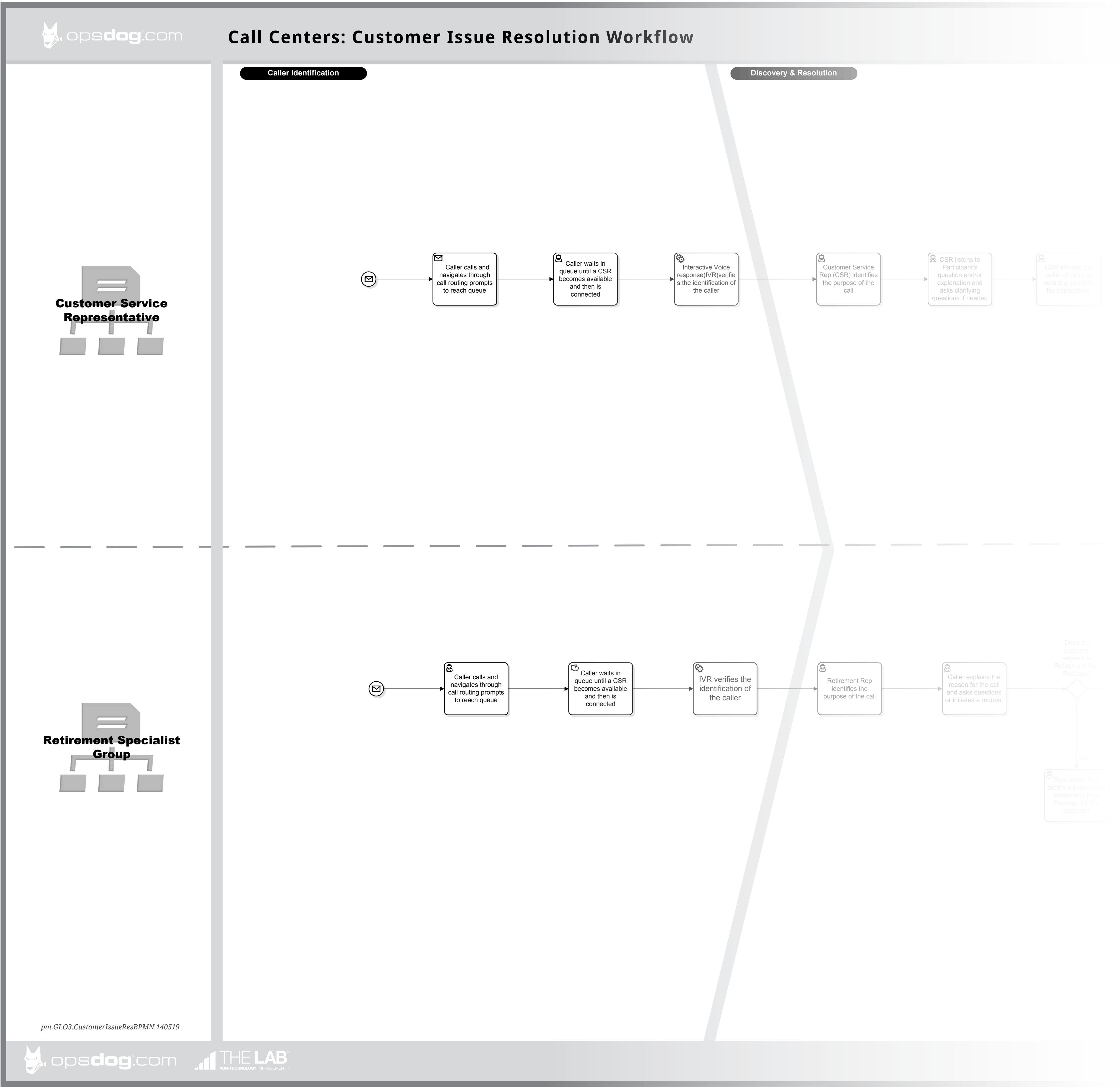
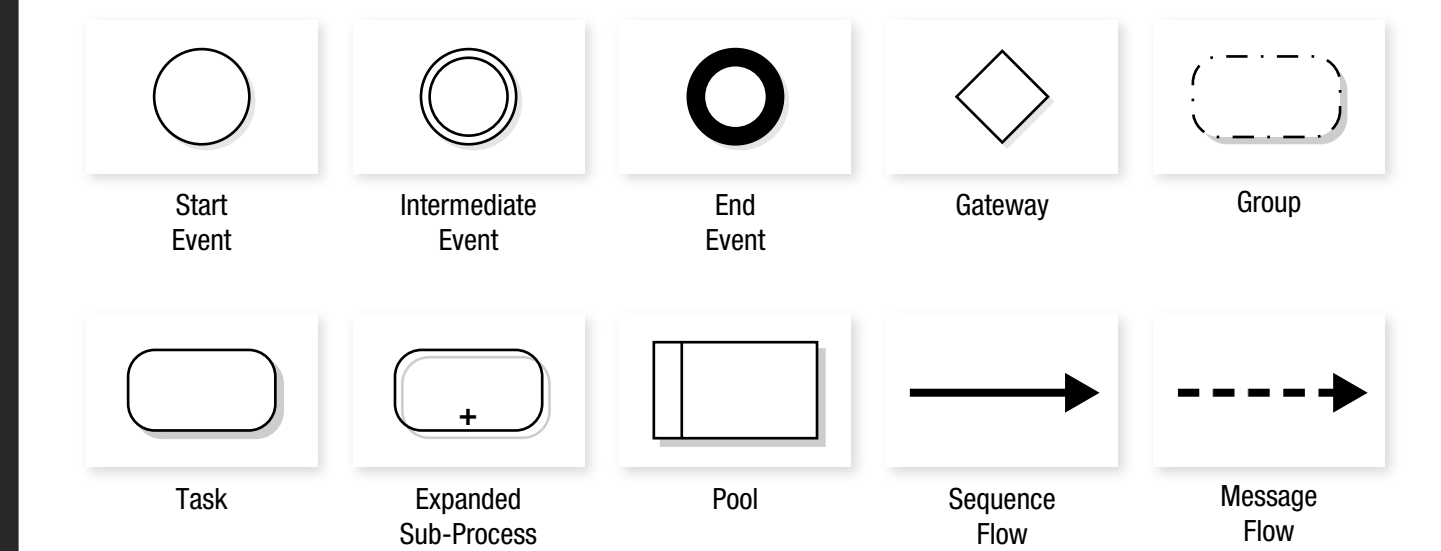
## Customer Issue Resolution: Workflow



## Workflow Description

The research and resolution of customer issues includes identity verification, question clarification and any during- or after-call work needed to resolve the customer's problem.

## Legend



Login to **OpsDog** to purchase the full workflow template (available in PDF, Visio, PPT)

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