

# Contracted Fee Schedule Match Rate

*Benchmarks, Definition & Measurement Details*

**SAMPLE  
CONTENT & DATA**



# Contracted Fee Schedule Match Rate

## Definition & Measurement Details



### What is Contracted Fee Schedule Match Rate?

The number claim payments matching the insurer's contracted fee schedule (i.e., the medical service/procedure fee schedule published by the insurance payer) divided by the total number of claims payments made over the same period of time, as a percentage.

### Why should this KPI be measured?

Contracted Fee Schedule Match Rate is a metric developed and monitored by the American Medical Association (AMA) to measure the percentage of claims paid out by insurance covers that match the

### How is this KPI calculated?

Two numbers are used to calculate this KPI: (1) the number of instances where the health insurance covers the medical services rendered by a health care provider that match the schedule, and (2)

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# Contracted Fee Schedule Match Rate

Benchmarks & Characteristics of High Performers



## Contracted Fee Schedule Match Rate

(Number of Claims Payments Matching Fee Schedule / Total Number of Claims Payments) \* 100



### Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

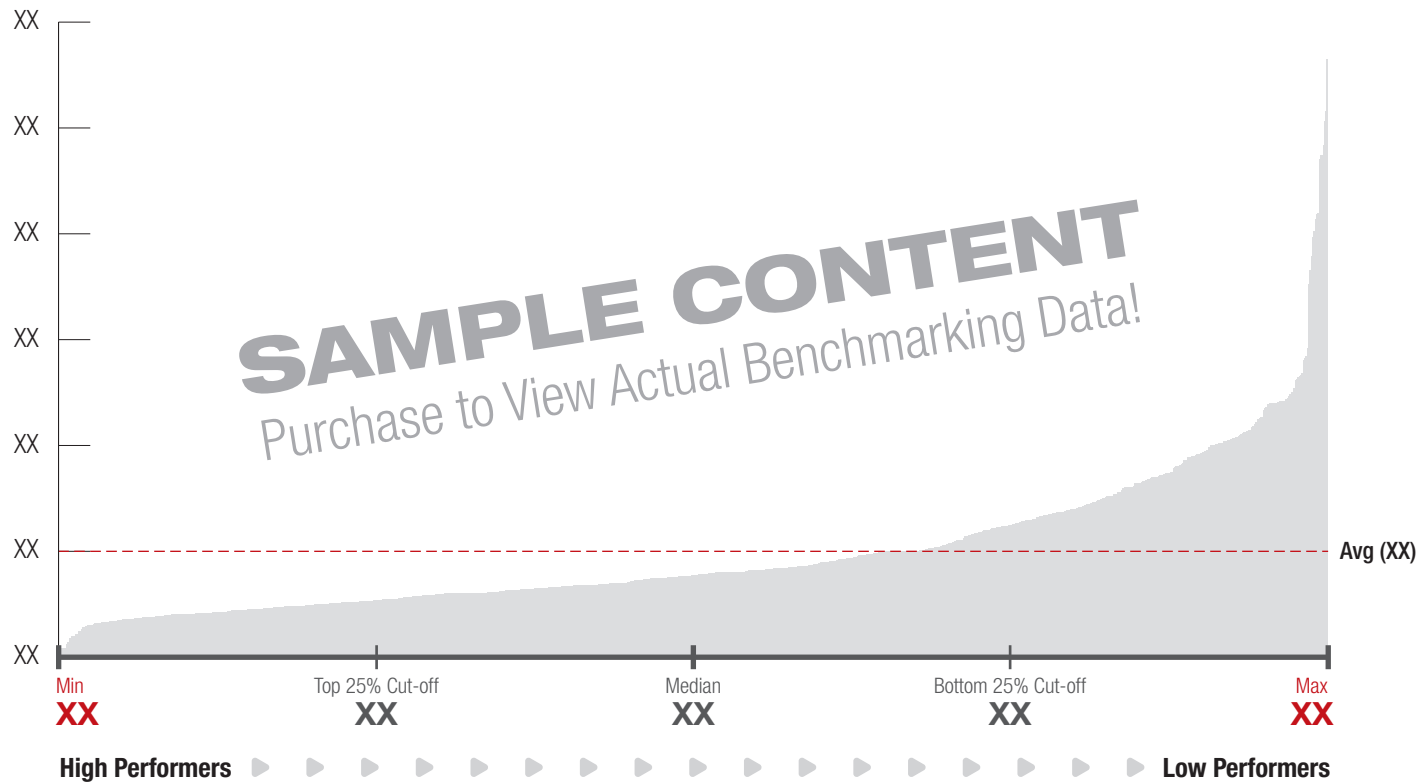
# Contracted Fee Schedule Match Rate

Benchmarks & "Long Tail" Analysis



## Contracted Fee Schedule Match Rate

(Number of Claims Payments Matching Fee Schedule / Total Number of Claims Payments) \* 100



**How to read this chart:** This chart plots all values within the observed population for this KPI. This chart can be useful in analyzing the upper and lower boundaries (i.e., minimum/maximum values) and the amount of the population that falls above/below the average for the KPI, among other things.

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