

opsdog

BPMN 2.0 FORMAT

ORDER MANAGEMENT Mail Processing

The OpsDog Supply Chain Hierarchy

- Order Management
- Master Data Management
- Procurement
- Materials Management
- Production
- Distribution
- Case Management and Settlement Processing
- e-Commerce
- Inventory Management
- Invoicing
- Order Claims
- Order Collection & Entry**
- Mail Processing**
- Order Production
- Returns

www.OpsDog.com | info@OpsDog.com | Phone: 201.526.1200 | www.TheLabConsulting.com

Mail Processing: Workflow

- A** Mail Entry & Opening
- B** Pre-sort & Control

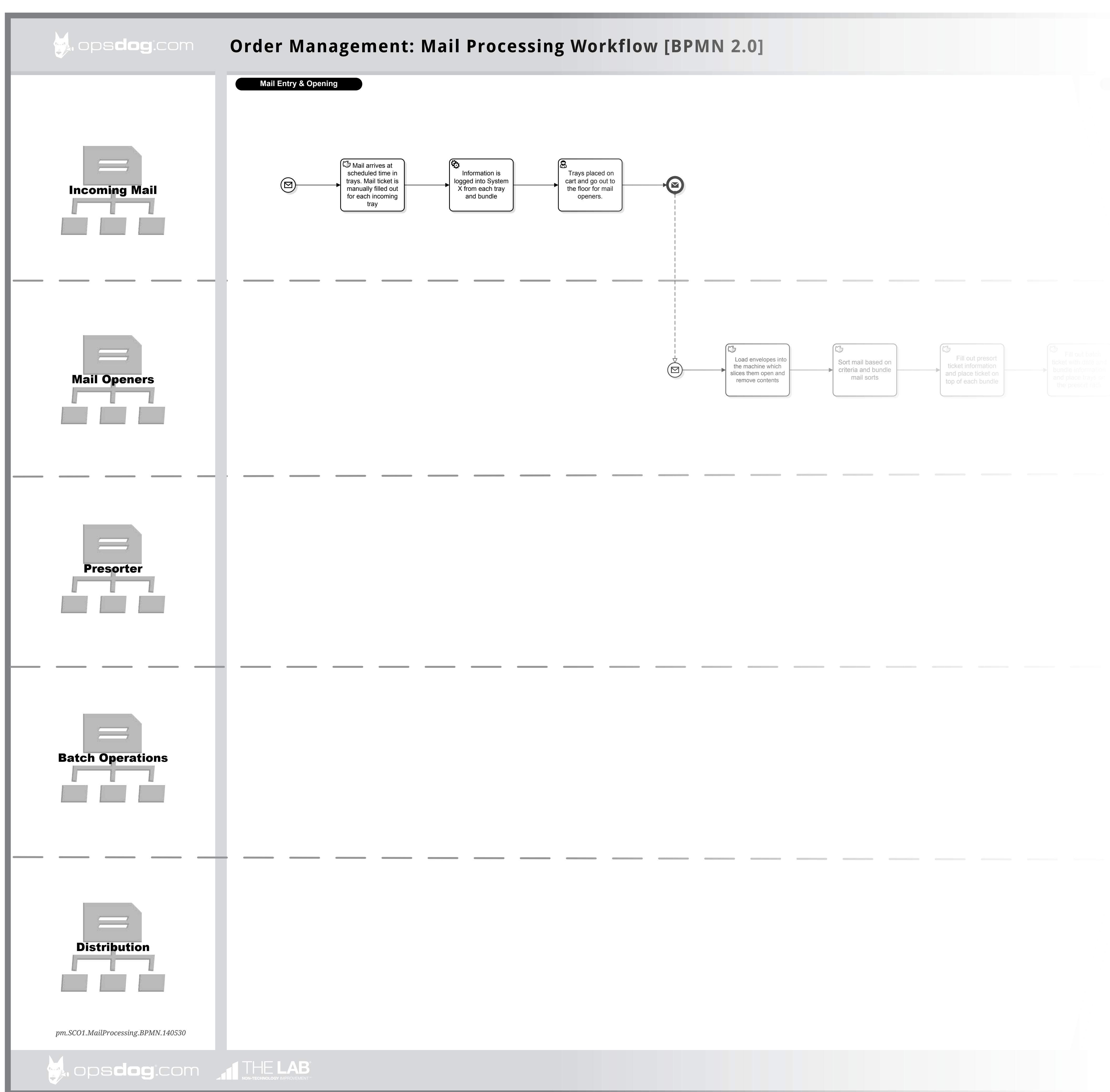
Workflow Description

The reception and processing of incoming physical mail. Includes sorting, batch processing (equal one pass and unequal two pass), imaging, remittance distribution and related documentation.

Legend

- Sequence Flow
- Message Flow
- Task
- Decision Point
- Chevron Title
- Swimlane Title

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