

**opsdog**

**BPMN 2.0 FORMAT**

## ORDER MANAGEMENT

# Order Collection & Entry

**The OpsDog Supply Chain Hierarchy**

- Order Management
- Master Data Management
- Procurement
- Materials Management
- Production
- Distribution

Case Management and Settlement Processing  
e-Commerce  
Inventory Management  
Invoicing  
Order Claims  
Order Collection & Entry  
Order Production  
Returns

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**Order Collection & Entry: Workflow**

- A Order Collection
- B Order Entry

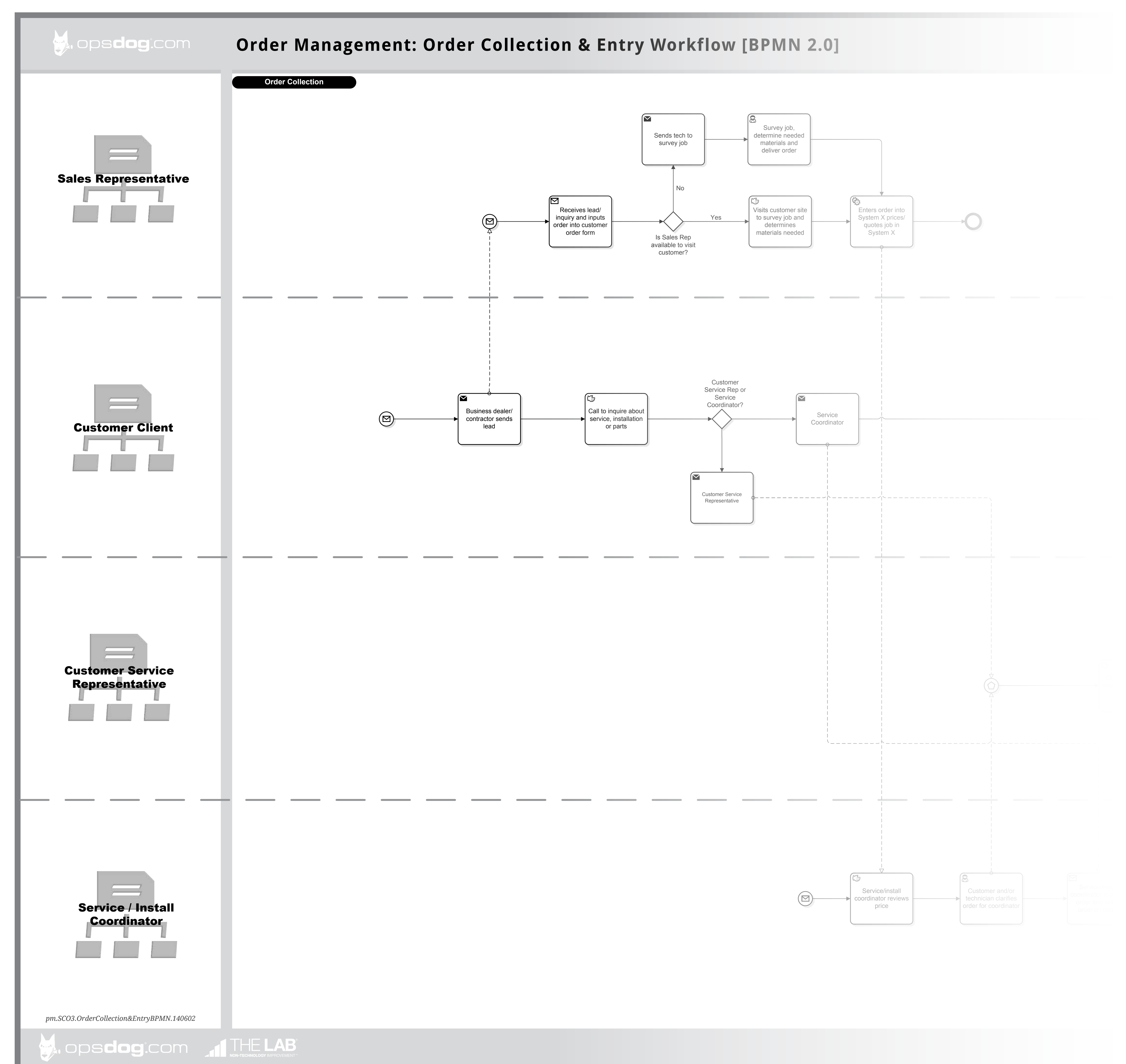
**Workflow Description**

The reception of new customer orders and subsequent entry and processing of order information. Includes pricing, quote, product and order information entry, materials management and order troubleshooting (if necessary).

**Legend**

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



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