# **Customer Order Fill Rate**

Benchmarks, Definition & Measurement Details





# **Customer Order Fill Rate**

Definition & Measurement Details



### What is Customer Order Fill Rate?

The total number of customer orders that are shipped with all agreed upon lines/units divided by the total number of customer orders shipped over the same period of time, as a percentage.



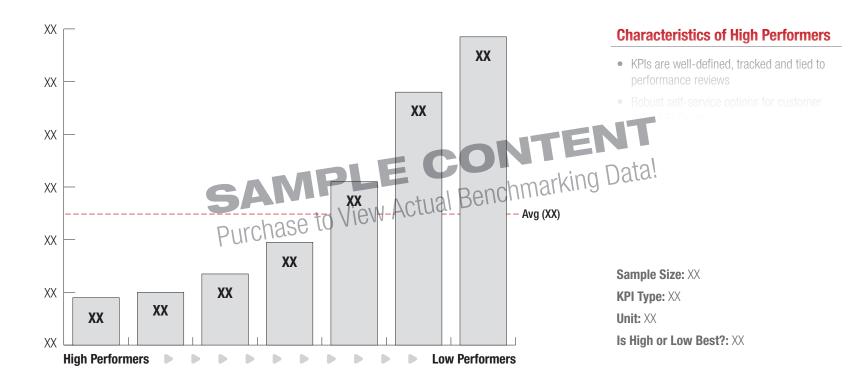
## **Customer Order Fill Rate**

Benchmarks & Characteristics of High Performers



### **Customer Order Fill Rate**

(Number of Customer Orders Filled Completely / Total Number of Customer Orders Shipped) \* 100



**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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