

opsdog

BPMN 2.0 FORMAT

ORDER MANAGEMENT

Order Installation & Service

The OpsDog Supply Chain Hierarchy

- Order Management
- Master Data Management
- Procurement
- Materials Management
- Production
- Distribution
- Case Management and Settlement Processing
- eCommerce
- Inventory Management
- Order Claims
- Order Installation & Service
- Order Collection & Entry
- Order Production
- Returns

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Order Installation & Service: Workflow

- A Order & Documentation
- B Parts, Installation & Service

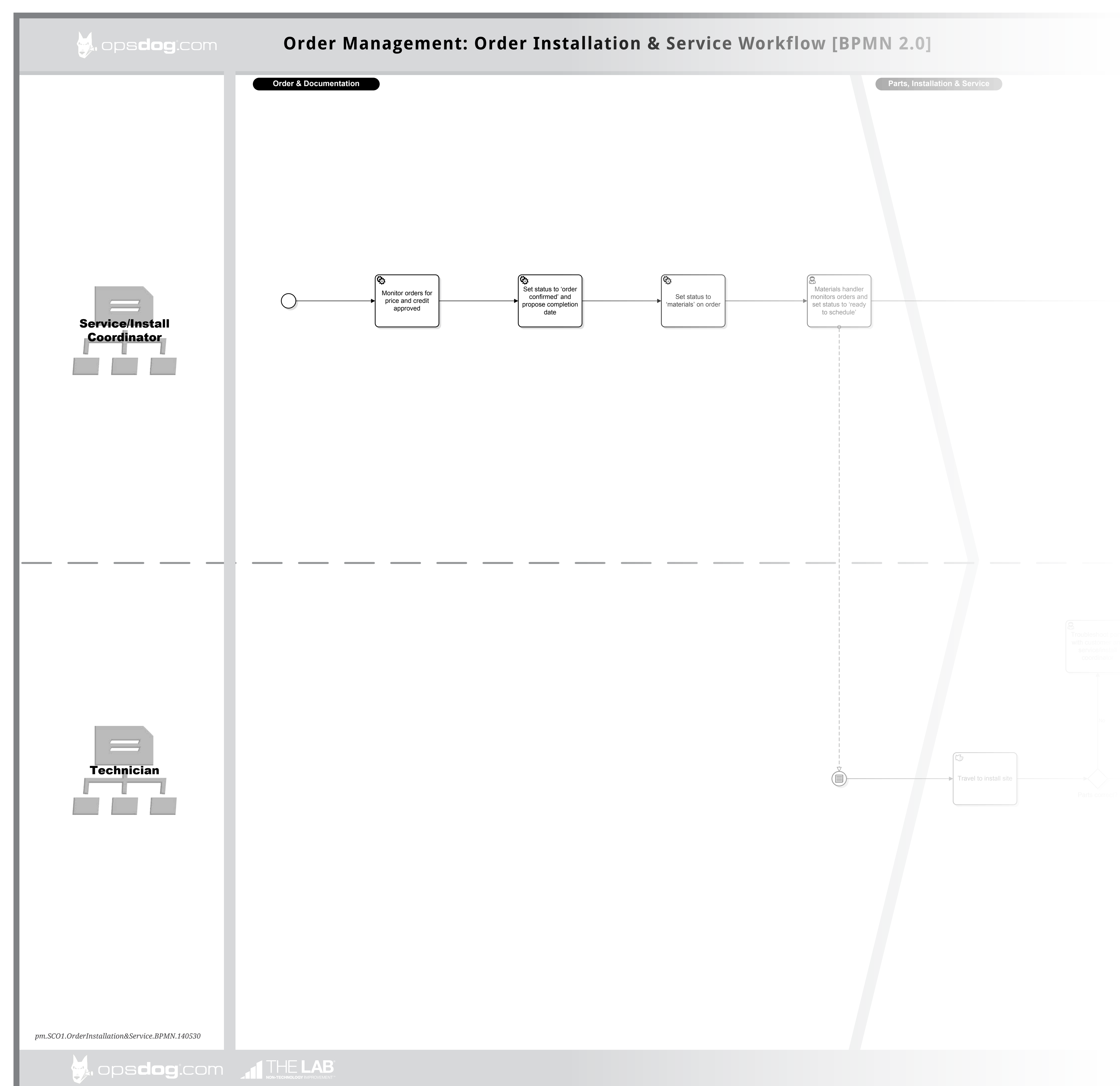
Workflow Description

The verification, scheduling, servicing, troubleshooting and documentation of customer installation and service orders.

Legend

- Sequence Flow
- Message Flow
- Task
- Decision Point
- Chevron Title
- Swimlane Title

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



Login to **OpsDog** to purchase the full workflow template (available in PDF, Visio, PPT)

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