

Customer Order Line Item Fill Rate

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Customer Order Line Item Fill Rate

Definition & Measurement Details



What is Customer Order Line Item Fill Rate?

The total number of order lines filled completely as requested by the customer divided by the total number of customer order lines filled over the same period of time, as a percentage.

Why should this KPI be measured?

Customer Order Line Item Fill Rate is an indicator of how well the company stocks products that are in demand from its customers. A low value for this KPI indicates that the company has insufficient demand

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the number of customer order lines that are filled completely and (2) the total number of customer order lines over the same period. An equation

ABRIDGED CONTENT
Purchase to View Full Definition & Measurement Details!

Customer Order Line Item Fill Rate

Benchmarks & Characteristics of High Performers



Customer Order Line Item Fill Rate

(Number of Customer Order Lines Filled Completely / Total Number of Customer Order Lines Shipped) * 100



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

Benchmarking Report Terms & Conditions

OpsDog KPI Reports



© 2017 OpsDog, Inc.

The OpsDog KPI Reports and their contents are protected by copyright laws, contain the trademark OpsDog, Inc., and are OpsDog's proprietary information. No part of this book shall be reproduced, stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording or otherwise, without written permission from OpsDog, Inc.

OpsDog, Inc. assumes no liability with respect to the use of the information contained herein which is provided "as is" and there are no warranties of any kind provided by OpsDog with respect to this report. OpsDog assumes no responsibility for errors or omissions and will not be liable for any damages resulting from the use of the information contained herein.

OpsDog, Inc.

1502 Augusta Dr., Suite 200

Houston, TX 77057

Tel: 844-650-2888