

Commercial Loan Application to Underwriting Decision Cycle Time

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Loan Application to Underwriting Decision Cycle Time

Definition & Measurement Details



What is Commercial Loan Application to Underwriting Decision Cycle Time?

The number of calendar days required to reach initial underwriting decisions on commercial loans, measured from the time the initial application is received from the potential borrower until when the adjudication decision has been made by the underwriting, or risk management, function.

Why should this KPI be measured?

Commercial Loan Application to Underwriting Decision Cycle Time measures the number of calendar days required to determine initial underwriting decision on a commercial loan, from the time that the

How is this KPI calculated?

Two numbers are used to calculate this KPI: (1) the number of calendar days required to reach an initial underwriting decision on a commercial loan, from the time that the application is received from the

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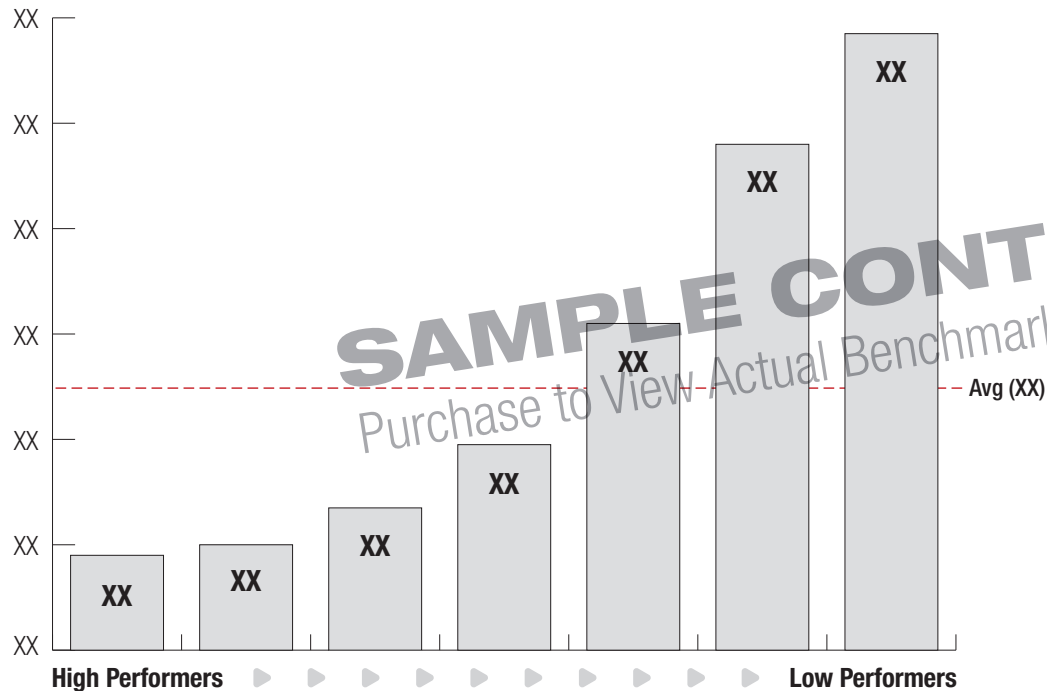
Loan Application to Underwriting Decision Cycle Time

Benchmarks & Characteristics of High Performers



Commercial Loan Application to Underwriting Decision Cycle Time

(Sum of Calendar Days Required to Reach Initial Underwriting Decisions) / Total Number of Commercial Loan Applications Received



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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