

opsdog

BPMN 2.0 FORMAT

ORDER MANAGEMENT eCommerce

The OpsDog Supply Chain Hierarchy

- Order Management
- Master Data Management
- Procurement
- Materials Management
- Production
- Distribution

Case Management and Settlement Processing

eCommerce

- Inventory Management
- Invoicing
- Order Claims
- Order Collection & Entry
- Order Production & Packaging
- Returns

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eCommerce: Workflow

- A eCommerce Setup
- B eCommerce Payments

Workflow Description

The establishment and testing of eCommerce customer accounts and subsequent purchase order creation, order production and invoice payment. Includes account information review, purchase order confirmation, and electronic invoice production.

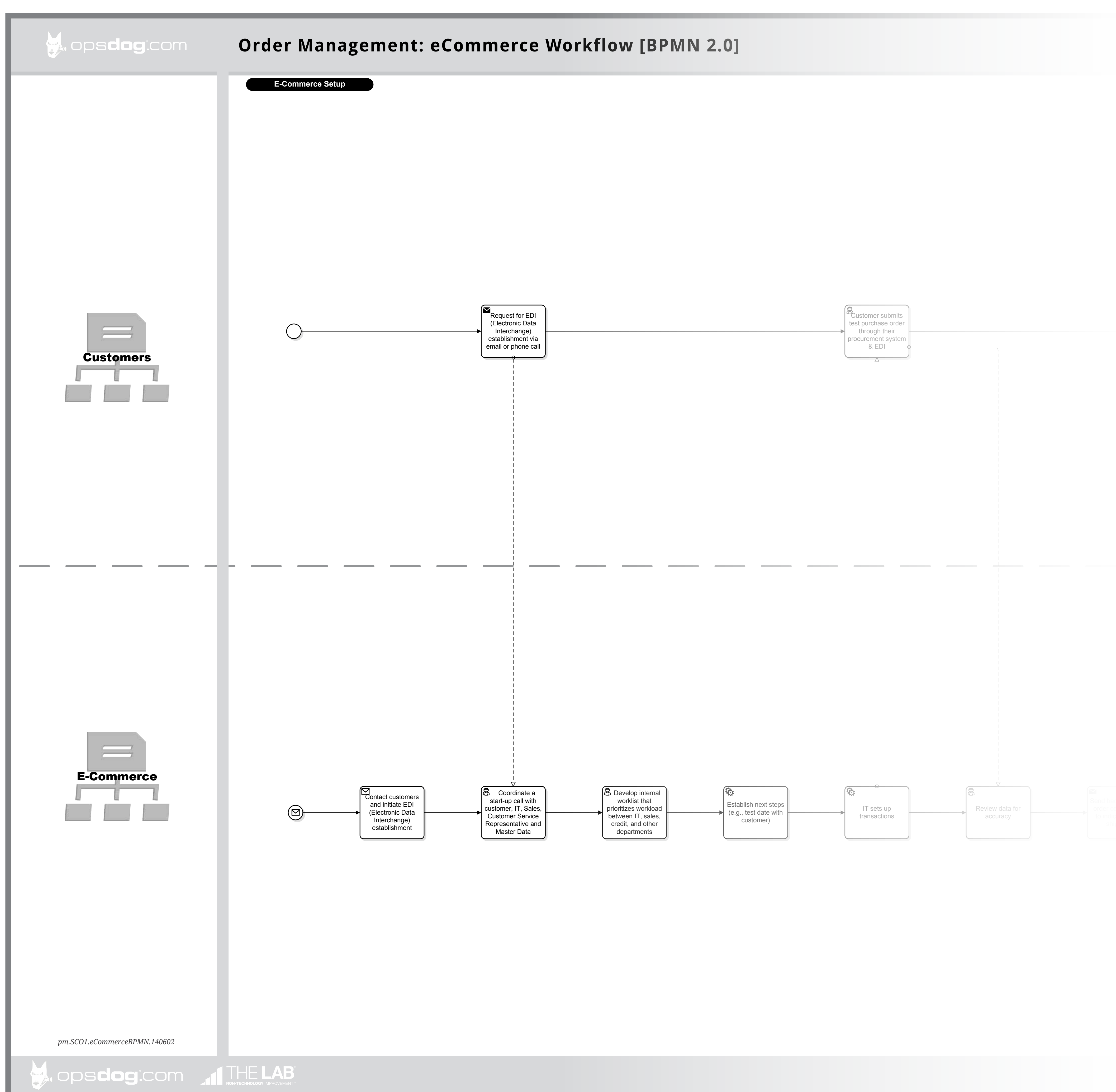
Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

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