Benchmarks, Definition & Measurement Details





Definition & Measurement Details



What is Patient Eligibility Accuracy Rate?

The number of instances where the patient eligibility information initially returned by the health insurance company matched the final outcome of claim adjudication divided by the total number of claims adjudicated by the insurance company over the same period of time, as a percentage.

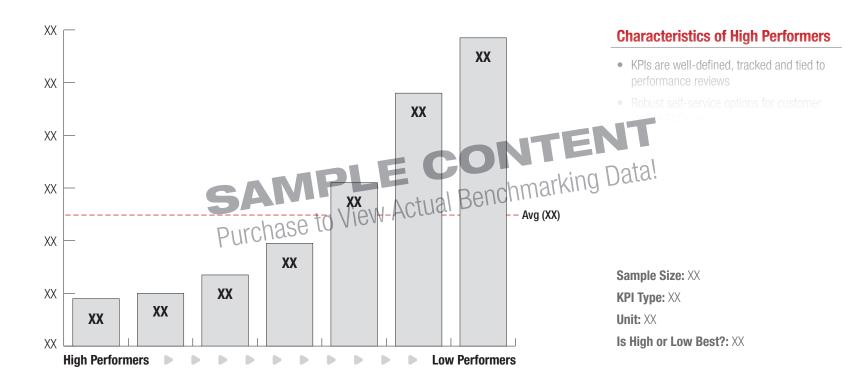


Benchmarks & Characteristics of High Performers



Patient Eligibility Accuracy Rate

(Number of Accurate Patient Eligibility Transactions / Total Number of Medical Claims Adjudicated) * 100



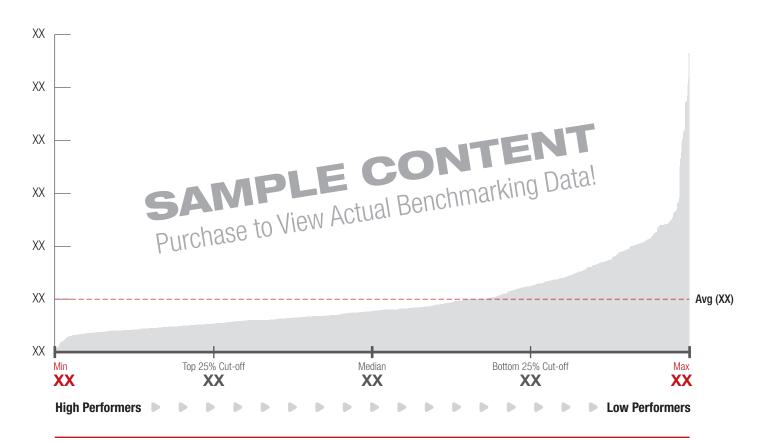
How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

Benchmarks & "Long Tail" Analysis



Patient Eligibility Accuracy Rate

(Number of Accurate Patient Eligibility Transactions / Total Number of Medical Claims Adjudicated) * 100



How to read this chart: This chart plots all values within the observed population for this KPI. This chart can be useful in analyzing the upper and lower boundaries (i.e., minimum/maximum values) and the amount of the population that falls above/below the average for the KPI, among other things.

Benchmarking Report Terms & Conditions

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