OpsDog KPI Reports

ERA Accuracy Rate

Benchmarks, Definition & Measurement Details

SAMPLE CONTENT & DATA



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ERA Accuracy Rate

Definition & Measurement Details



What is ERA Accuracy Rate?

The total number of initial electronic remittance advice (ERA) claim denial or adjustment messages provided by the insurance company that include accurate adjustment messages and/or denial reasoning divided by the total number of ERA messages sent by the insurer to healthcare providers over the same period of time, as a percentage.

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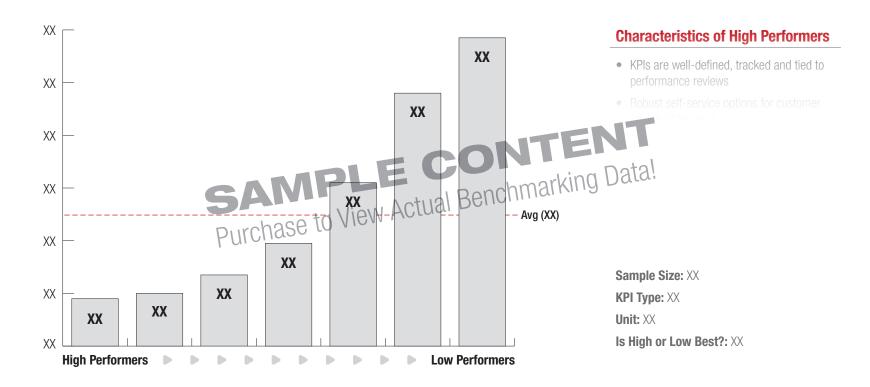
ERA Accuracy Rate

Benchmarks & Characteristics of High Performers



ERA Accuracy Rate

(Number of Accurate Initial ERA Messages Sent / Total Number of Initial ERA Messages Sent) * 100



How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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