

ERA Accuracy Rate

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



ERA Accuracy Rate

Definition & Measurement Details



What is ERA Accuracy Rate?

The total number of initial electronic remittance advice (ERA) claim denial or adjustment messages provided by the insurance company that include accurate adjustment messages and/or denial reasoning divided by the total number of ERA messages sent by the insurer to healthcare providers over the same period of time, as a percentage.

Why should this KPI be measured?

Electronic Remittance Advice (ERA) Accuracy Rate measures the percentage of initial ERA claims denial or adjustment messages sent to healthcare providers that contain accurate information regarding resubmission.

How is this KPI calculated?

Two numbers are used to calculate this KPI: (1) the number of initial electronic remittance advice (ERA) messages sent to healthcare providers by the insurer and (2) the number of initial ERA messages that contain accurate information regarding resubmission.

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