

Health Plan Members per Employee

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Health Plan Members per Employee

Definition & Measurement Details



What is Health Plan Members per Employee?

The total number of health plan members, or policyholders, covered by the health insurance provider divided by the total number of employees working for the insurer (company-wide) at the same point in time.

Why should this KPI be measured?

Health Plan Members per Employee measures the number of policyholders, or members, managed per health insurance company worldwide. This metric is an approximate measure of staffing levels.

How is this KPI calculated?

Two numbers are used to calculate this KPI: (1) the total number of health plan policyholders, or members, covered under the insurance company's health plan worldwide; and (2) the total number of employees working for the insurer (company-wide) at the same point in time.

ABRIDGED CONTENT
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Health Plan Members per Employee

Benchmarks & Characteristics of High Performers



Health Plan Members per Employee

Total Number of Health Plan Policyholders / Total Number of Employees



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer support

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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