Hospital Employees per Adjusted Occupied Bed

Benchmarks, Definition & Measurement Details

SAMPLE CONTENT & DATA
Hospital Employees per Adjusted Occupied Bed

Definition & Measurement Details

What is Hospital Employees per Adjusted Occupied Bed?
The number of employees working within a hospital divided by the total number of adjusted occupied beds for that hospital.

Why should this KPI be measured?
Hospital Employees per Adjusted Occupied Bed measures the number of employees working within a hospital divided by the total number of adjusted occupied beds for that hospital. This KPI helps to understand the staffing levels and resource allocation within the hospital, which can indicate potential inefficiencies or overstaffing.

How is this KPI calculated?
Two values are used to calculate this KPI: (1) the number of employees working within a hospital, and (2) the total number of adjusted occupied beds for that hospital. Adjusted occupied beds are calculated by dividing the total dollar amount of revenue generated by the hospital's patients (including both inpatients and outpatients) by the dollar amount of revenue generated by the hospital's inpatients. This number is then multiplied by the number of occupied beds. All employees working for the hospital are included in the numerator, regardless of their department.

ABRIDGED CONTENT
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Hospital Employees per Adjusted Occupied Bed

Number of Hospital Employees / Number of Adjusted Occupied Beds

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled “Top 5%” represents a company that outperformed 95% of the peer group observed for this metric.

Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer (online FAQs, etc.)
- Agents cross-trained to handle and resolve multiple call types
- KPIs are well-defined, tracked and tied to agent performance reviews

Sample Size: XX
KPI Type: XX
Unit: XX
Is High or Low Best?: XX

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