

**opsdog**

**BPMN 2.0 FORMAT**

**INSURANCE**

# Licensing & Contracting

The OpsDog Financial Services Hierarchy

- Insurance
- Banking
- Broker Dealer
- Investment/Asset Management
- Consumer Finance

Agency Operations

- Licensing & Contracting
- New Business Processing
- Underwriting
- In-Force Customer Service
- Claims
- Case Management/Settlements
- Actuarial
- Investments

www.OpsDog.com | info@OpsDog.com | Phone: 201.526.1200 | www.TheLabConsulting.com

**Licensing & Contracting: Workflow**

- A New Contract Setup
- B License Renewals
- C Contract Termination

**Workflow Description**

The licensing of new insurance sales representatives (agents, brokers), at the state level, as well as renewals and terminations of insurance licensing.

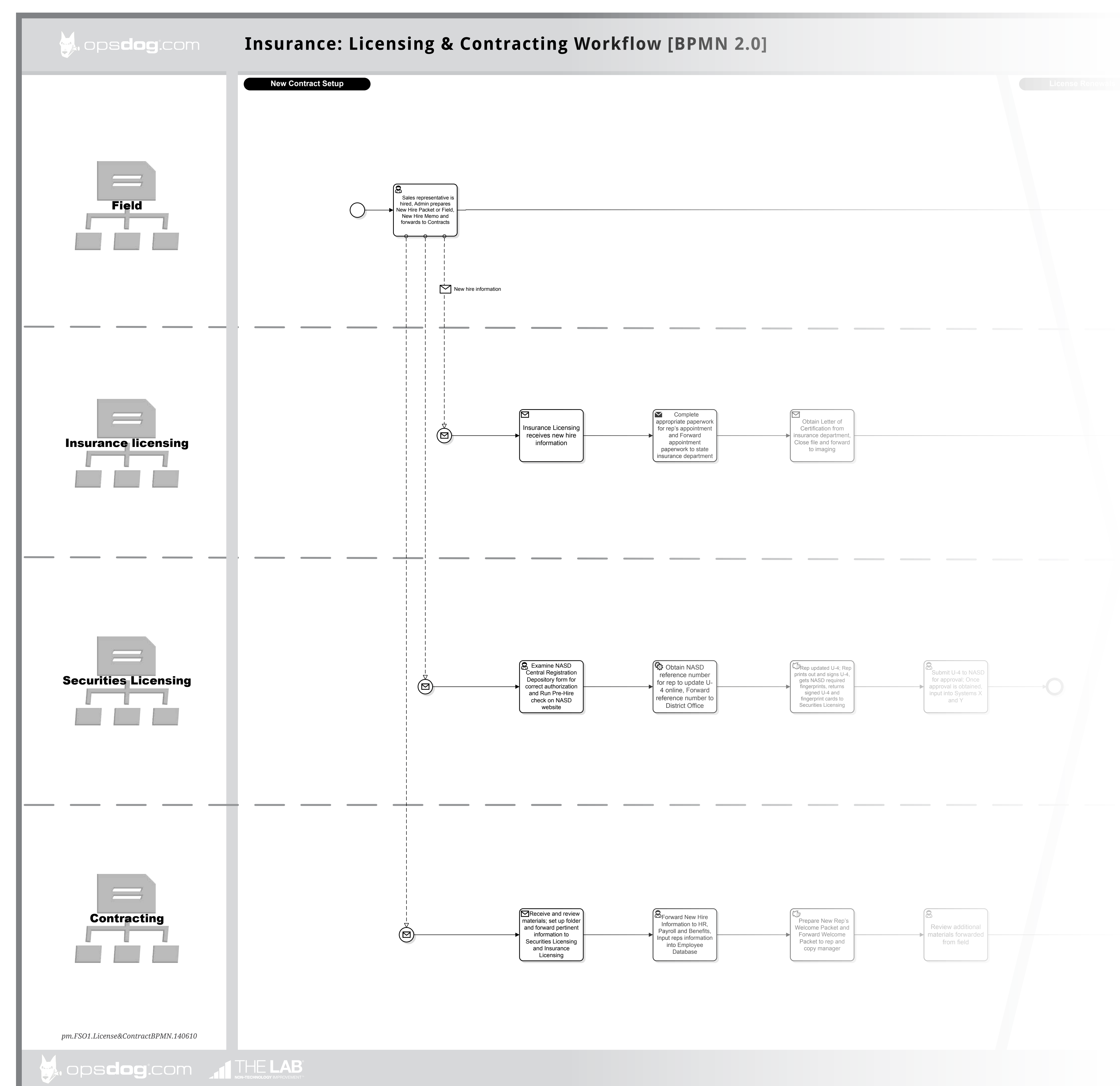
**Legend**

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

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