

**opsdog**

**BPMN 2.0 FORMAT**

**INFORMATION TECHNOLOGY**

**Data Center Provision & Maintenance**

**The OpsDog Support Group Hierarchy**

- Information Technology
  - Finance
  - Human Resources
  - Marketing
  - Legal
  - Compliance
  - Corporate Services
- IT Project Management & Prioritization
- Application Development & Support
- User Support & Services
- IT Infrastructure**
  - Data Center Provision & Maintenance**
  - System Analysis
  - IT Security
  - Business Intelligence
  - IT Procurement

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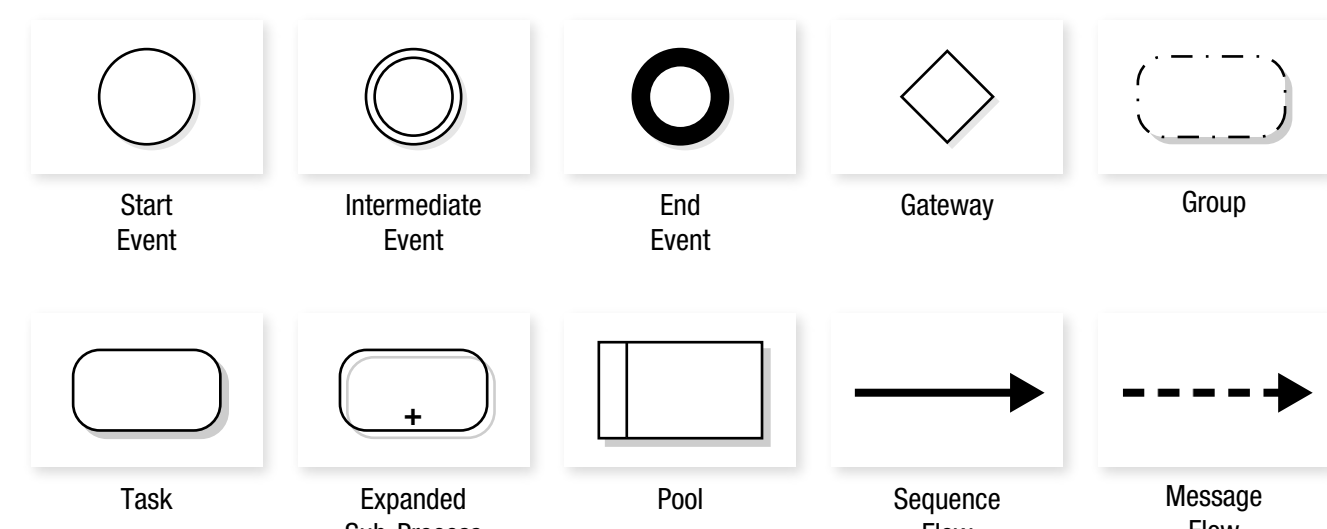
**Data Center Provision & Maintenance: Workflow**



**Workflow Description**

The identification, planning, and implementation of improvements to company data centers. Includes project planning, identification of possible downtimes, vendor RFPs, implementation of data center improvements and the final testing and QC of any changes made

**Legend**



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**Information Technology: Application Development & Release Workflow [BPMN 2.0]**

**Computing Infrastructure Team**

**ClientCo IT**

**Other ClientCo Teams & Vendors**

**Data Center Change Processes**

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DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT WORKFLOW