

# IT Expense as a Percentage of Total Expense

*Benchmarks, Definition & Measurement Details*

**SAMPLE  
CONTENT & DATA**



# IT Expense as a Percentage of Total Expense

Definition & Measurement Details



## What is IT Expense as a Percentage of Total Expense?

Total expense incurred by the IT Department divided by the total, company-wide operational expense over the same time period, as a percentage.

### Why should this KPI be measured?

IT Expense as a Percentage of Total Expense measures the allocation of operational spending that is attributed to the IT function. Excessive IT costs can be a sign of slow cycle times, high rework rates or other

### How is this KPI calculated?

Two values are used to calculate this KPI: (1) the total expense incurred by the IT Department, and (2) the total, company-wide operational expense over the same time period. IT expenses

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