

IT Support Employees per Thousand End Users

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



IT Support Employees per Thousand End Users

Definition & Measurement Details



What is IT Support Employees per Thousand End Users?

The total number of IT User Support employees working for the company divided by each one-thousand end users supported at the same point in time.

Why should this KPI be measured?

IT Support Employees per Thousand End Users measures the total number of IT User Support employees working for the company time in relation to each one-thousand end users supported at the same point

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the total number of IT User Support employees working for the company, and (2) each one-thousand end users supported at the same point in time. Include only internal

ABRIDGED CONTENT
Purchase to View Full Definition & Measurement Details!

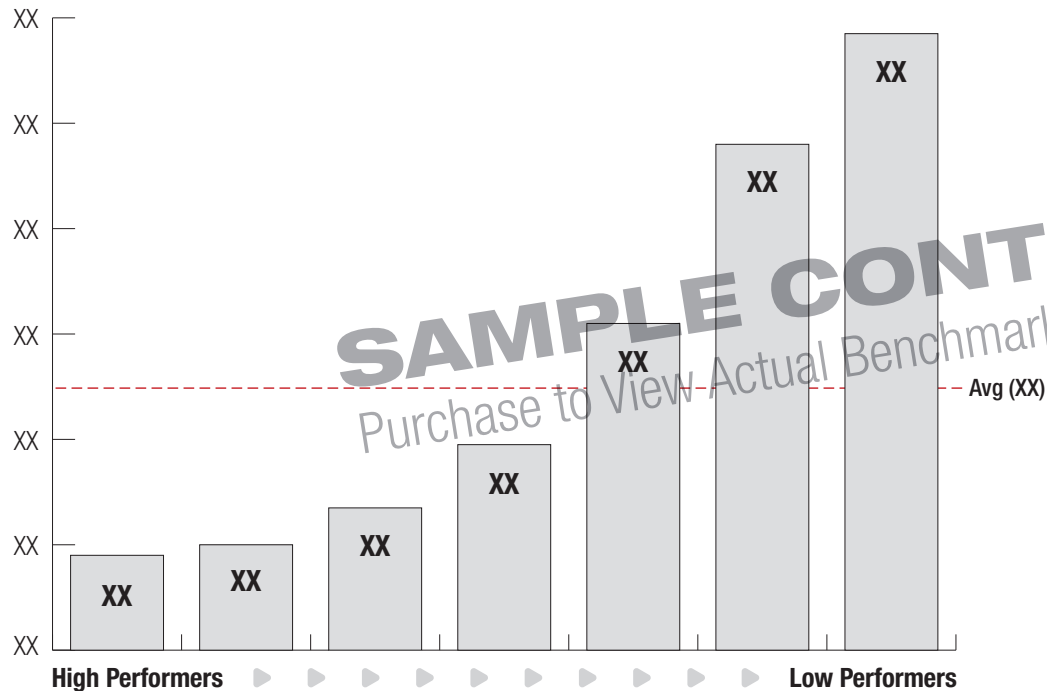
IT Support Employees per Thousand End Users

Benchmarks & Characteristics of High Performers



IT Support Employees per Thousand End Users

Total Number of IT User Support Employees / Each One Thousand End-Users



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

Benchmarking Report Terms & Conditions

OpsDog KPI Reports



© 2017 OpsDog, Inc.

The OpsDog KPI Reports and their contents are protected by copyright laws, contain the trademark OpsDog, Inc., and are OpsDog's proprietary information. No part of this book shall be reproduced, stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording or otherwise, without written permission from OpsDog, Inc.

OpsDog, Inc. assumes no liability with respect to the use of the information contained herein which is provided "as is" and there are no warranties of any kind provided by OpsDog with respect to this report. OpsDog assumes no responsibility for errors or omissions and will not be liable for any damages resulting from the use of the information contained herein.

OpsDog, Inc.

1502 Augusta Dr., Suite 200

Houston, TX 77057

Tel: 844-650-2888