

Mortgage Loans Serviced per Mortgage Loan Servicing Employee

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Mortgage Loans Serviced per Mortgage Loan Servicing Employee

Definition & Measurement Details



What is Mortgage Loans Serviced per Mortgage Loan Servicing Employee?

The total number of mortgage loans in the company's loan servicing portfolio divided by the total number of mortgage loan servicing (includes all core loan servicing sub-functions) employees working for the company at the same point in time.

Why should this KPI be measured?

Mortgage Loans Serviced per Mortgage Loan Servicing Employee measures the average number of loans serviced (i.e., loans managed by the bank) by each individual loan servicing employee. While being

How is this KPI calculated?

Two numbers are used to calculate this KPI: (1) the total number of mortgage loans managed (i.e., loan serviced) by the company at a given point in time, and (2) the total number of employees working with the

ABRIDGED CONTENT
Purchase to View Full Definition & Measurement Details!

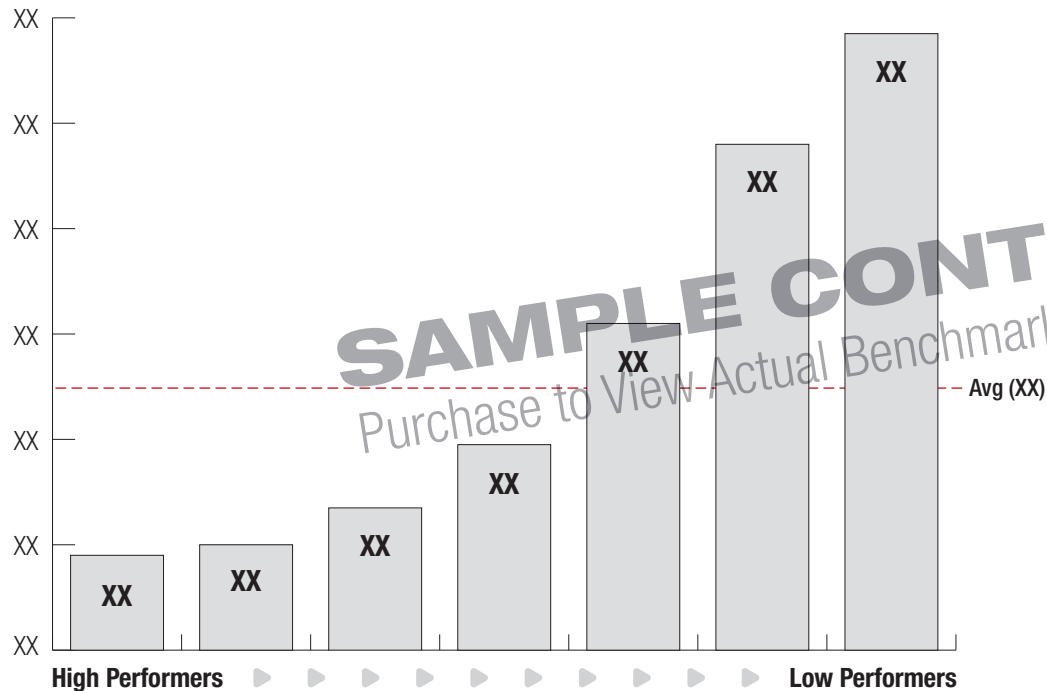
Mortgage Loans Serviced per Mortgage Loan Servicing Employee

Benchmarks & Characteristics of High Performers



Mortgage Loans Serviced per Mortgage Loan Servicing Employee

Total Number of Loans in Servicing Portfolio / Number of Loan Servicing Employees



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

Benchmarking Report Terms & Conditions

OpsDog KPI Reports



© 2017 OpsDog, Inc.

The OpsDog KPI Reports and their contents are protected by copyright laws, contain the trademark OpsDog, Inc., and are OpsDog's proprietary information. No part of this book shall be reproduced, stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording or otherwise, without written permission from OpsDog, Inc.

OpsDog, Inc. assumes no liability with respect to the use of the information contained herein which is provided "as is" and there are no warranties of any kind provided by OpsDog with respect to this report. OpsDog assumes no responsibility for errors or omissions and will not be liable for any damages resulting from the use of the information contained herein.

OpsDog, Inc.

1502 Augusta Dr., Suite 200

Houston, TX 77057

Tel: 844-650-2888