

Machine Time as a Percentage of Order Lead Time

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Machine Time as a Percentage of Order Lead Time

Definition & Measurement Details



What is Machine Time as a Percentage of Order Lead Time?

The number of minutes required for a machine to produce a single product divided by total customer order cycle time (i.e., the time from when the order is placed to when the product is received by the customer), as a percentage.

Why should this KPI be measured?

Machine Time as a Percentage of Order Lead Time measures the amount of time spent in actually making a product ordered by a customer in relation to the amount of time it takes for a customer to receive the

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the amount of time (measured in minutes) a machine takes to produce a single product, and (2) the amount of time it takes for a customer to receive the product they

ABRIDGED CONTENT
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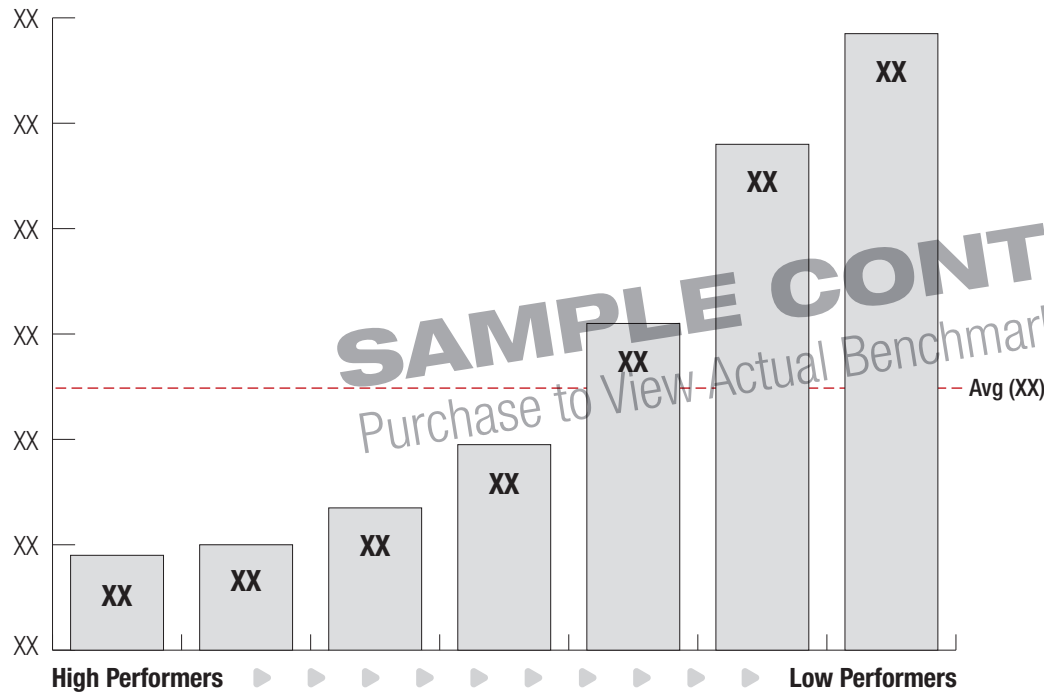
Machine Time as a Percentage of Order Lead Time

Benchmarks & Characteristics of High Performers



Machine Time as a Percentage of Order Lead Time

$(\text{Machine Time} / \text{Customer Order Cycle Time}) * 100$



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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