

# Material Handling Damage

*Benchmarks, Definition & Measurement Details*

**SAMPLE  
CONTENT & DATA**



# Material Handling Damage

## Definition & Measurement Details



### What is Material Handling Damage?

The total value of goods and materials damaged from handling or storage divided by the total cost of goods sold (COGS) over the same period of time, as a percentage.

### Why should this KPI be measured?

Material Handling Damage measures the quality and diligence of the company's materials management processes. High values for this KPI may suggest ineffective product handling, a high number of touchpoints

### How is this KPI calculated?

Two values are used to calculate this KPI: (1) the total dollar value of goods and materials that are damaged during the same period of time, and (2) the total COGS during the same period of time. Goods in inventory should be

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# Material Handling Damage

Benchmarks & Characteristics of High Performers



## Material Handling Damage

(Dollar Value of Damaged Goods and Materials / Total COGS) \* 100



### Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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## **OpsDog, Inc.**

1502 Augusta Dr., Suite 200

Houston, TX 77057

Tel: 844-650-2888