Momentary Average Interruption Frequency Index (MAIFI)

Benchmarks, Definition & Measurement Details





Momentary Average Interruption Frequency Index (MAIFI)

Definition & Measurement Details



What is Momentary Average Interruption Frequency Index (MAIFI)?

The number of instances in which customers experience momentary service interruptions divided by the total number of customers served over the same period of time. Momentary service interruptions may be defined differently depending on the utility company (less than 1, 5, etc. minutes).



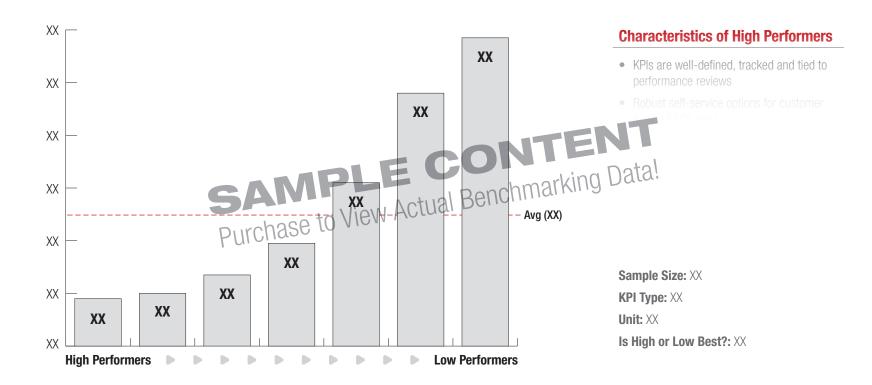
Momentary Average Interruption Frequency Index (MAIFI)

Benchmarks & Characteristics of High Performers



Momentary Average Interruption Frequency Index (MAIFI)

(Number of Momentary Interruptions / Total Number of Customers Served) *100



How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

Benchmarking Report Terms & Conditions

OpsDog KPI Reports



© 2017 OpsDog, Inc.

The OpsDog KPI Reports and their contents are protected by copyright laws, contain the trademark OpsDog, Inc., and are OpsDog's proprietary information. No part of this book shall be reproduced, stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording or otherwise, without written permission from OpsDog, Inc.

OpsDog, Inc. assumes no liability with respect to the use of the information contained herein which is provided "as is" and there are no warranties of any kind provided by OpsDog with respect to this report. OpsDog assumes no responsibility for errors or omissions and will not be liable for any damages resulting from the use of the information contained herein.

OpsDog, Inc.

1502 Augusta Dr., Suite 200 Houston, TX 77057

Tel: 844-650-2888