

**opsdog**

**WORKFLOW**

**MORTGAGE BANKING**

**Payment Processing**

**BPMN 2.0 FORMAT**

**The OpsDog Financial Services Hierarchy**

- Mortgage Banking
  - Sales & Business Development
  - Retail Network
  - Loan Operations
  - Loan Servicing**
    - Mortgage Payment Processing**
  - Secondary/Wholesale
- Banking
- Insurance
- Broker Dealer
- Investment/Asset Management

**Mortgage Payment Processing: Workflow**

- A** Payment Receivable & Handling
- B** Payoff Release
- C** Suspense Processing

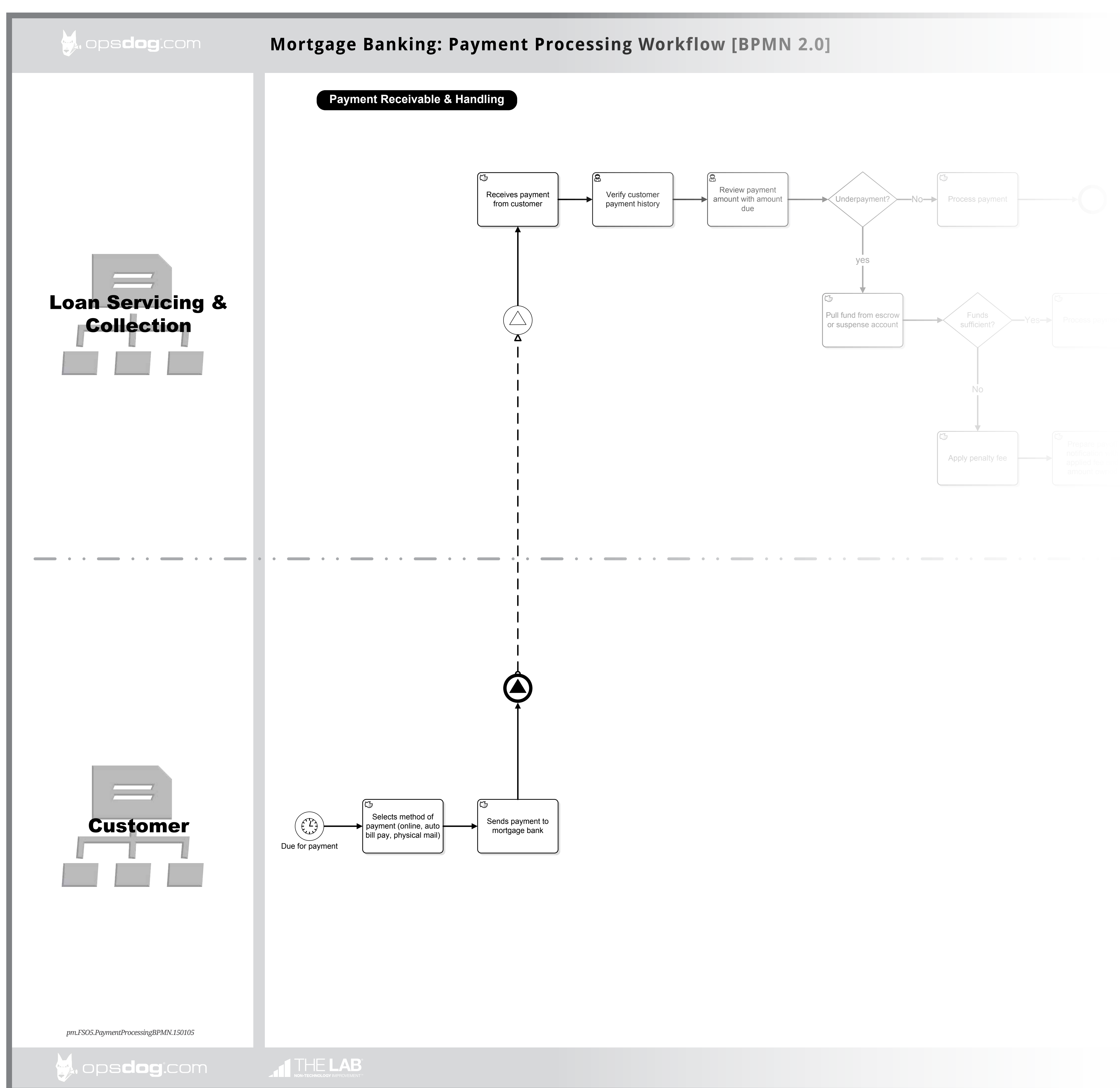
**Workflow Description**

The acceptance and handling of incoming customer mortgage payments. Includes receipt of customer payment, payment verification, payment processing and final notification.

**Legend**

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

**DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT**



Login to **OpsDog** to purchase the full workflow template (available in PDF, Visio)

**New users get \$20 off their first purchase (registration is FREE!)**