

opsdog

WORKFLOW

BPMN 2.0 FORMAT

MORTGAGE BANKING Loss Mitigation

The OpsDog Financial Services Hierarchy

- Mortgage Banking
 - Sales & Business Development
 - Retail Network
 - Loan Operations
 - Loan Servicing
 - Loss Mitigation
 - Secondary/Wholesale
- Banking
- Insurance
- Broker Dealer
- Investment/Asset Management

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Loss Mitigation: Workflow

Handling & Processing

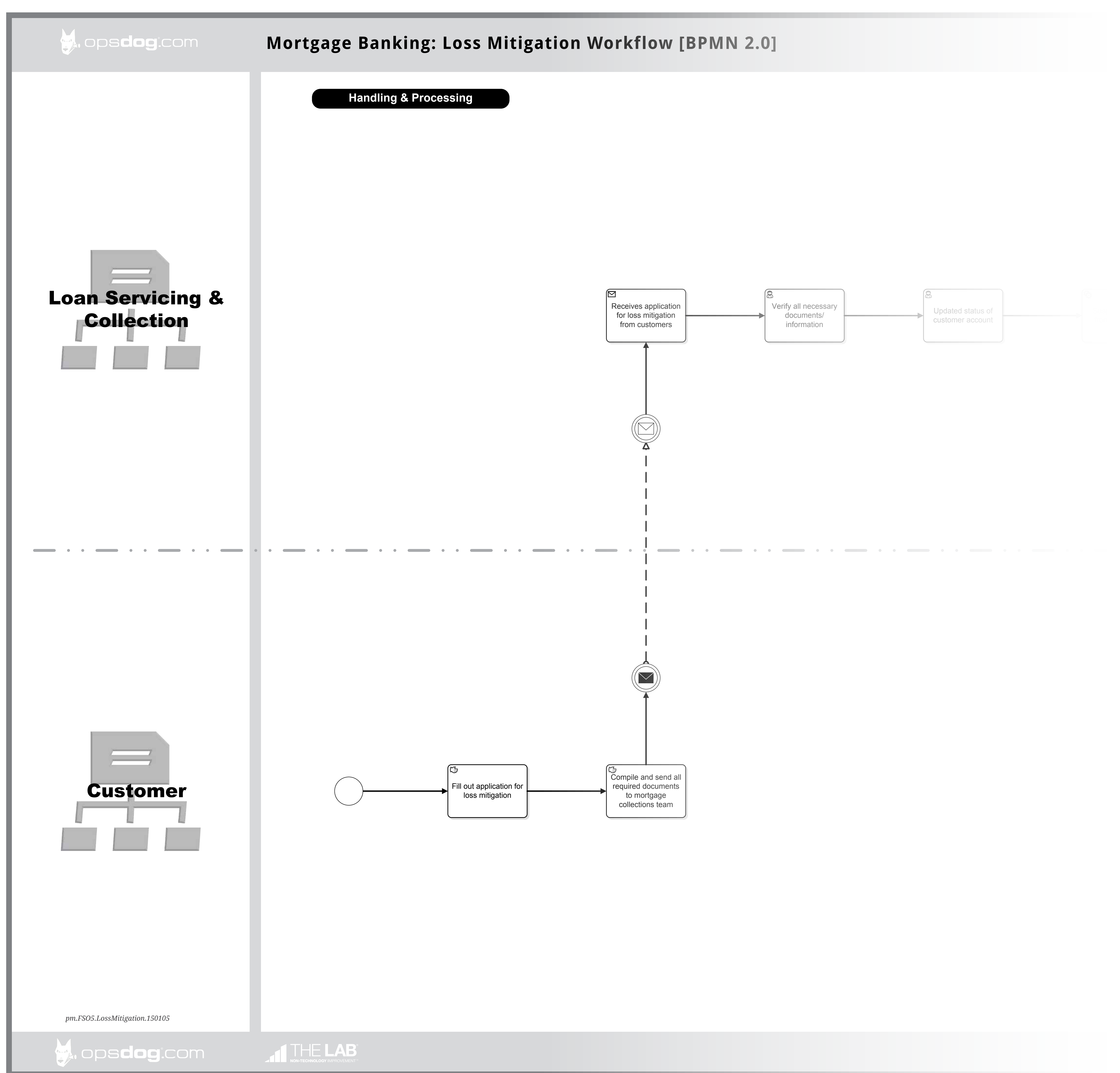
Workflow Description

The processing of requests for mortgage modifications from customers. This process includes loss mitigation document processing, review of potential mortgage modification options, approval/denial of modifications and customer account updates.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



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