

On-time Shipment Readiness

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



On-time Shipment Readiness

Definition & Measurement Details



What is On-time Shipment Readiness?

The total number of orders picked, packed and ready for shipment by the designated shipping time divided by the total number of orders shipped over the same period of time, as a percentage.

Why should this KPI be measured?

On-Time Shipment Readiness measures the company's reliability in getting orders prepared for shipment. A low value for this KPI may be an indicator of inefficient order entry workflows, understaffed loading

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the number of customer orders that are shipped by the designated shipping time; and (2) the total number of orders shipped during the same measurement period.

ABRIDGED CONTENT
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On-time Shipment Readiness

Benchmarks & Characteristics of High Performers



On-time Shipment Readiness

$(\text{Total Number of Orders Shipped by the Designated Time} / \text{Total Number of Orders Shipped}) * 100$



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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