# Percentage of New Member ID Cards Received On-Time

Benchmarks, Definition & Measurement Details





# Percentage of New Member ID Cards Received On-Time

Definition & Measurement Details



## What is Percentage of New Member ID Cards Received On-Time?

The number of ID cards for new health plan members that were received on or before the effective date divided by the total number of new member ID cards sent over the same period of time, as a percentage.



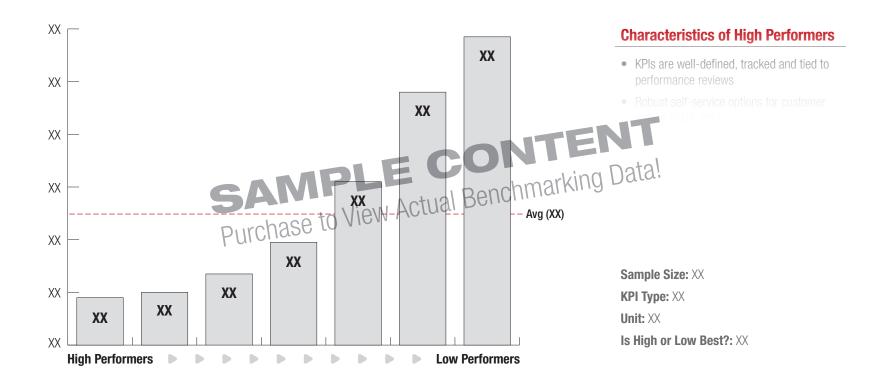
# Percentage of New Member ID Cards Received On-Time

Benchmarks & Characteristics of High Performers



## **Percentage of New Member ID Cards Received On-Time**

(Number of New Member ID Cards Received On-Time / Total Number of New Member ID Cards Sent) \* 100



**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

# **Benchmarking Report Terms & Conditions**

OpsDog KPI Reports



© 2017 OpsDog, Inc.

The OpsDog KPI Reports and their contents are protected by copyright laws, contain the trademark OpsDog, Inc., and are OpsDog's proprietary information. No part of this book shall be reproduced, stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording or otherwise, without written permission from OpsDog, Inc.

OpsDog, Inc. assumes no liability with respect to the use of the information contained herein which is provided "as is" and there are no warranties of any kind provided by OpsDog with respect to this report. OpsDog assumes no responsibility for errors or omissions and will not be liable for any damages resulting from the use of the information contained herein.

### OpsDog, Inc.

1502 Augusta Dr., Suite 200 Houston, TX 77057

Tel: 844-650-2888