

Percentage of Backorder Lines

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Percentage of Backorder Lines

Definition & Measurement Details



What is Percentage of Backorder Lines?

The total number of customer order lines delayed in a shipment due to the company being out of stock divided by the total number of order lines processed over the same period of time, as a percentage.

Why should this KPI be measured?

Percentage of Backorder Lines is an indicator of how well the company stocks products that are in demand from its customers. A high value for this KPI indicates that the company has inefficient demand planning and

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the number of customer order line items that are delayed in a shipment due to the company being out of stock, and (2) the total number of customer order line items

ABRIDGED CONTENT
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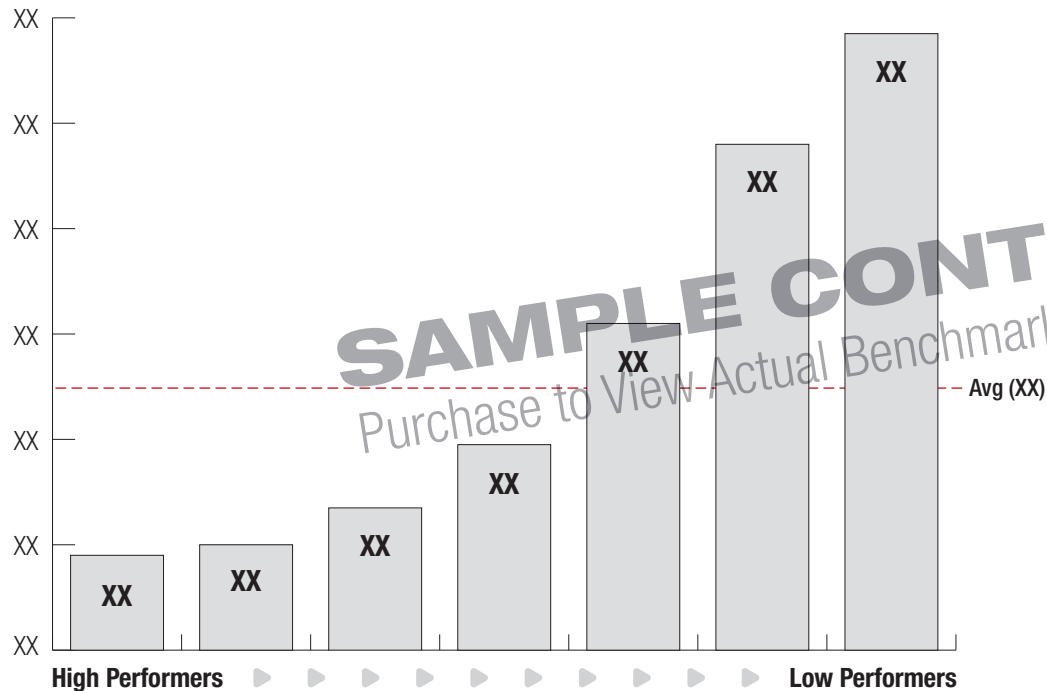
Percentage of Backorder Lines

Benchmarks & Characteristics of High Performers



Percentage of Backorder Lines

*(Number of Order Lines Delayed in Shipment / Total Number of Order Lines Processed) * 100*



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled “Top 5%” represents a company that outperformed 95% of the peer group observed for this metric.

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