Benchmarks, Definition & Measurement Details





Definition & Measurement Details



#### What is Percentage of Claims with Supplements (Auto)?

The total number of paid insurance claims that require a supplement after initial inspection divided by the total number of claims paid over the same period of time, as a percentage.

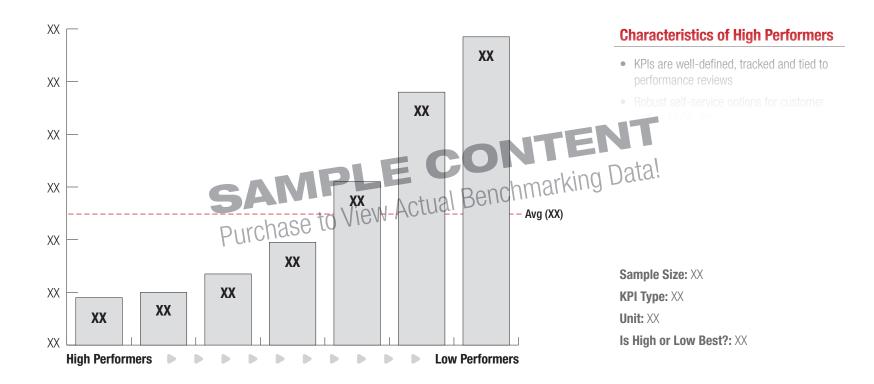


Benchmarks & Characteristics of High Performers



## **Percentage of Claims with Supplements (Auto)**

(Number of Paid Claims that Require a Supplement / Total Number of Claims Paid) \* 100



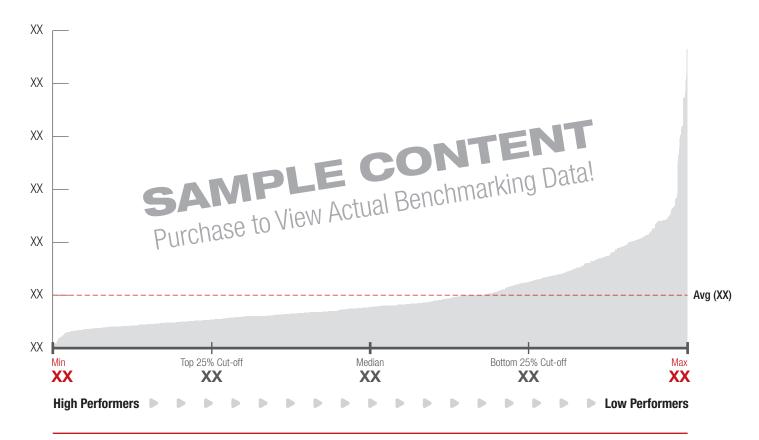
**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

Benchmarks & "Long Tail" Analysis



## **Percentage of Claims with Supplements (Auto)**

(Number of Paid Claims that Require a Supplement / Total Number of Claims Paid) \* 100



**How to read this chart:** This chart plots all values within the observed population for this KPI. This chart can be useful in analyzing the upper and lower boundaries (i.e., minimum/maximum values) and the amount of the population that falls above/below the average for the KPI, among other things.

## **Benchmarking Report Terms & Conditions**

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