# Percentage of Customer Orders with Correct Documentation

Benchmarks, Definition & Measurement Details





# Percentage of Customer Orders with Correct Documentation

Definition & Measurement Details



## What is Percentage of Customer Orders with Correct Documentation?

The total number of orders received by customers that contain accurate documentation (invoice, ASN, packing slip, etc.) divided by the total number of orders received by customers over the same period of time, as a percentage.



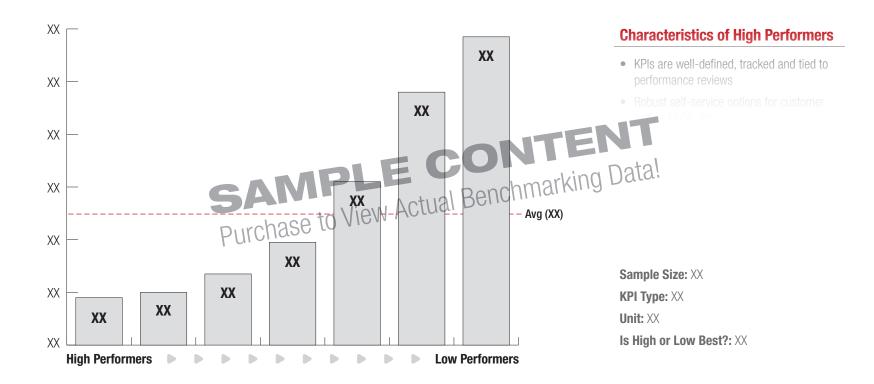
## Percentage of Customer Orders with Correct Documentation

Benchmarks & Characteristics of High Performers



## **Percentage of Customer Orders with Correct Documentation**

(Number of Orders Sent to Customers with Correct Documentation / Total Number of Orders Sent to Customers) \* 100



**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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