

Percentage of Non-Accrual Commercial Loans

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Percentage of Non-Accrual Commercial Loans

Definition & Measurement Details



What is Percentage of Non-Accrual Commercial Loans?

The dollar amount of outstanding commercial loans managed by the institution that are in non-accrual status (i.e., the loan is no longer accruing interest) divided by the total dollar amount of outstanding commercial loans at the same point in time.

Why should this KPI be measured?

The Percentage of Non-Accrual Commercial Loans is a measure of the dollar amount of outstanding commercial loans managed by the institution that are in non-accrual status divided by the total dollar

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the dollar amount of outstanding commercial loans managed by the institution that are in non-accrual status (i.e., the loan is no longer accruing interest), and (2)

ABRIDGED CONTENT
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Percentage of Non-Accrual Commercial Loans

Benchmarks & Characteristics of High Performers



Percentage of Non-Accrual Commercial Loans

(Dollar Amount of Outstanding Commercial Loans in Non-Accrual Status / Total Dollar Amount of Outstanding Commercial Loans Managed) * 100



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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