

Supplier Order Documentation Accuracy Rate

Benchmarks, Definition & Measurement Details

**SAMPLE
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Supplier Order Documentation Accuracy Rate

Definition & Measurement Details



What is Supplier Order Documentation Accuracy Rate?

The total number of supplier orders received with complete and correct documentation (invoice, ASN, packing slip, etc.) divided by the total number of supplier orders received over the same period of time, as a percentage.

Why should this KPI be measured?

Supplier Order Documentation Accuracy Rate measures the diligence with which suppliers provide accurate forms (invoices, advanced shipping notices, packing slips, etc.) for their shipments. A relatively low value

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the number of supplier orders received with correct documentation, and (2) the total number of supplier orders received over the same period. The formula is:

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Supplier Order Documentation Accuracy Rate

Benchmarks & Characteristics of High Performers



Supplier Order Documentation Accuracy Rate

(Number of Supplier Orders Received With Correct Documentation / Total Number of Supplier Orders Received) * 100



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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